



NORTHUMBRIA POLICE AND CRIME PANEL AGENDA

Monday, 28 March 2022 at 10.00 am in the Council Chamber, Gateshead Civic Centre

From the Clerk, Sheena Ramsey

Item Business

1. Apologies

2. Minutes

The Panel is asked to approve the Minutes of the last meeting held on 7 February 2022 (attached).

3. Feedback from National and Regional Events

Members are asked to give feedback on issues relevant to the Panel.

4. Complaints Against the Police and Crime Commissioner - January to February 2022

Report of the Chief of Staff and Monitoring Officer (attached).

5. Delivery of the Police and Crime Plan - End of Financial Year Summary/Highlight Report

Report of the PCC (attached).

6. Fighting Crime, Fighting Poverty Draft of the Refreshed Police and Crime Plan 2021-25

Report of the PCC (attached).

7. Schedule of Meetings

The Panel is asked to consider the following schedule of meetings for 2022/23:-

Tuesday, 21 June 2022 at 2.00pm in Gateshead Civic Centre

Tuesday, 26 July 2022 at 2.00pm in Gateshead Civic Centre

Tuesday, 25 October 2022 at 2.00pm in Gateshead Civic Centre

Tuesday, 13 December 2022 at 2.00pm in Gateshead Civic Centre

Tuesday, 7 February 2023 at 2.00pm in Gateshead Civic Centre

Tuesday, 21 March 2023 at 2.00pm in Gateshead Civic Centre

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NORTHUMBRIA POLICE AND CRIME PANEL

7 February 2022

PRESENT:

Gateshead Council	Councillor A Douglas (Chair)
Newcastle City Council	Councillor C Penny-Evans
North Tyneside Council	Councillor T Mulvenna
South Tyneside Council	Councillors E Gibson and J Welsh
Sunderland City Council	Councillor P Stewart
Independent Co-opted Member	Mr A Shepherd

ALSO IN ATTENDANCE:

Office of the Police and Crime Commissioner for Northumbria

K McGuinness	- Police and Crime Commissioner for Northumbria (PCC)
R Durham	- Chief of Staff
A Pearson	- Director of Planning and Delivery
M Tait	- Chief Finance Officer

Gateshead Council

G Morton	- Representing the Clerk to the Panel
B Wilson	- Democratic Services

APOLOGIES:	Councillors D Wood (Newcastle City Council), C Burdis, C Johnson (North Tyneside Council), G Stewart (Northumberland County Council), D MacKnight (Sunderland City Council) and Mr J Klajn
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30. MINUTES

RESOLVED - That the Minutes of the last meeting held on 20 January 2022 be approved as a correct record.

31. FEEDBACK FROM NATIONAL AND REGIONAL EVENTS

There were no national and regional events reported.

RESOLVED – That the information be noted.

32. PROPOSED PRECEPT FOR 2022/23

In accordance with Schedule 5 of the Police Reform and Social Responsibility Act 2011, the PCC notified the Panel of the proposed 2022/23 Council Tax precept.

The proposed 2022/23 revenue and capital budgets and a review of the 2021/22 budget position were submitted.

The Government's proposed 2022/23 precept referendum limit enables PCCs to increase precepts by up to £10 per year for a Band D property. The PCC has considered the overall funding made available to the force and the impact any increase will have on households. The PCC's proposal for 2022/23 is, therefore, to increase the precept by £10 per year for a Band D property, an increase of 6.95% and approximately 83p per month. This will give an additional and recurring £4.018m contribution to resources. The precept increase will provide investment in call handlers for 999 and 101 services, extra resources to tackle cyber-crime and serious and organised crime, more civilian investigators to support investigation and free up police officers and workforce investment to support officers to keep them on the beat and tackling crime.

The PCC reported on the public consultation undertaken on the 2022/23 proposed precept through online and telephone surveys. Of the 61% of online respondents and 87% of telephone survey participants who supported an increase in the precept, 51% and 84% respectively supported the 83p per month increase.

The Panel raised the following issues:-

It was asked whether there was one band of funding including precept and grant income or if they were only used for specific things and how would you be aware of this. The PCC confirmed there was only one fund. She had chosen to ring fence the proposed precept increase as outlined, public consultation on the precept was undertaken and the community was informed about how the money would be used.

It was considered that funding the police service on a year to year basis was not adequate. The provision of funding on a longer term basis was required to enable future planning and funding arrangements for the police to tackle and prevent crime to be made. The Government should be increasing police funding and not making the local communities have to pay more particularly in the current economic situation with the increases in the cost of living. The PCC considered that the Government did not link crime with peoples' situations and she was thankful that the public was very supportive of the police.

It was really important that the community understood what the police funding was used for, the services provided and what the police dealt with so that they could feel safe in their community and did not feel isolated.

RESOLVED - That the Panel issue a report to the PCC that it accepts the PCC's proposal to increase the precept by £10 per year for a Band D property, an increase of 6.95%.

33. DATE OF NEXT MEETING

Tuesday, 15 March 2022 at 2.00pm.



REPORT TO THE POLICE AND CRIME PANEL

28 March 2022

REPORT OF THE CHIEF OF STAFF AND MONITORING OFFICER

COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER – JANUARY TO FEBRUARY 2022

1. Purpose of the Report

- 1.1 To provide the Police and Crime Panel with a report about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer between January 2022 and February 2022.
2. **Background**
- 2.1 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred back to the Panel by the Independent Office for Police Complaints (IOPC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel's powers and duties in regard to complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled. A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer.
- 2.4 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received and every conduct matter recorded by the Monitoring Officer. In addition, the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes.
- 2.5 There was one complaint between January and February 2022.

3 Recommendation

- 3.1 Members are asked to note the report.

Date received	Overview of complaint	Action
10 th Feb 2022.	<p>The complainant stated that by signing the PCC oath of office, a PCC would be ineligible to campaign in elections.</p> <p>The complainant was also dissatisfied with the response to a complaint sent to the OPCC regarding operational policing matters</p>	<p>The complainant was advised that the PCC adheres fully to the oath of office and the Police Reform and Social Responsibility Act 2011.</p> <p>In relation to the complaint sent to the OPCC regarding operational policing, the Monitoring Officer reviewed the response and was satisfied that it was reasonable and proportionate.</p>

DELIVERY OF THE POLICE & CRIME PLAN:

END OF FINANCIAL YEAR SUMMARY/HIGHLIGHT REPORT

MARCH 2022



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FROM THE PCC

Since presenting my new Police and Crime Plan to yourselves 12 months ago, my office & the Force have been focussed on delivering on our communities priorities. Tackling the crimes & individuals that bring misery to residents, working hard to prevent disorder in the first instance, and creating environments that give our young people the best start in life.

I am proud of the work that has been achieved to date, and throughout this report you will see some of the steps that we have taken to achieve the above, and the successes that should be celebrated.

Let's be clear though, there is still a very long way to go.

If anything, the 12 months since launching the plan have brought about further challenges.

We are seeing even further divides across society, and more and more families and communities marginalised due to the cost of living crisis.

It is absolutely vital that we ensure those struggling families & communities are supported, and that no-one is preyed upon or exploited because of their increased vulnerability.

My refreshed plan reflects this challenge, and outlines how we will work to reduce inequality, improve life opportunities and continue to support the most vulnerable. We know that those living in deprivation are more likely to become a victim of crime, and no-one should be more at risk because of their situation.

Let's focus on fighting poverty, and in turn, our fight against crime will become a lot easier.

**Yours,
Kim**

PRIORITIES

Over the year (2021/22) I have provided the panel with reports detailing the progress made on each of the priorities.

Below I summarise that progress and provide brief updates on further work undertaken since the publication of those reports and before the end of this financial year – the first year of work focusing on the Police and Crime Plan 2021-2025.



Fighting Crime

Priority 1: Reducing crime

Priority 2: Anti-social behaviour

Preventing Crime

Priority 3: Preventing violent crime

Priority 4: Neighbourhood policing

Improving Lives

Priority 5: Support for victims

Priority 6: Tackling domestic abuse & sexual violence



PILLAR 1: FIGHTING CRIME

1. REDUCING CRIME

I committed to working with the Chief Constable to reduce crime. In the Police and Crime Plan I set several areas of focus under this priority and I summarise below the highlights of our progress to date:

Giving the force the tools to do the job

- From April 2020 to September 2021 the Force has welcomed 649 new officers – these new recruits will help replace retiring officers, while increasing existing officer numbers as well. Northumbria continues to make good progress in relation to the National Police Uplift Programme. The Force will not only have met but exceeded its target by 31 March 2022, with recruitment set to achieve up to 110 officers above government targets for the second year of the programme.

Early intervention and reducing re-offending

- My Violence Reduction Unit (VRU) has commissioned a range of interventions aimed at providing intensive engagement and diversion for those involved in serious violence and vulnerable to wider criminality. The approach aims to bring key agencies together to provide an operational and problem-solving response in areas of most need, identifying and working with those who are at risk of causing the most harm to communities.
- Overall levels of serious violence in Northumbria reduced by 1% (164 offences) to 17,865 offences in the 12 months to 31/05/2021.

The illegal drugs trade

- Operation Venetic, co-ordinated by the NCA and involving the North East Regional Special Operations Unity (NERSOU) and Northumbria Police, delivered excellent results in its targeting of OCGs involved in drug supply. For example, in one week of May 2021 alone, the force held a successful County Lines Intensification Week, which saw 23 arrests being made and more than £20,000 in criminal money seized.
- My VRU also delivered projects this year which aim to fight the illegal drugs trade. These projects focus on supporting those with substance addiction to move away from criminality through recovering from addiction and receiving support to rebuild their lives.
- For example, the VRU is working with the Recruitment Junction and Northumbria Police to deliver an Employability Pathway for men subject to an Out of Court Disposal (OOCD) – an alternative to short prison sentences. Individuals will have the opportunity to join the Recruitment Junction's employability programme or access other specialist provision if their underlying level of additional support needs (substance addiction, mental health, unsettled accommodation for example) are likely to be barriers to entering the employment market.

Rural crime

- Operation Checkpoint is an ongoing fighting crime initiative that targets suspected criminal activity and works to protect rural communities guided by local intelligence and emerging crime trends. Checkpoint is supported by a network of volunteers who provide valuable local insight and knowledge to officers. Since July 2021, the number of Operation Checkpoint volunteers has risen from 30 to 52, with plans to increase this to 60 in the coming months. In July, the Commissioner revealed in the last 12 month period there had been 517 fewer rural crimes recorded compared to the previous 12 months – a number the Commissioner wants to keep down.

Responding to the needs of the public

- In my Police & Crime Plan I committed to ensure that each call to the police is met with an appropriate response and that the force continue to focus on response times.
- In my report to the panel in July 2021, I reported that 89% of 999 emergency calls were answered within call handling standards, on average within 8 seconds. This is an improvement on the 12 months to April 2020 where 85% were answered within call handling standards, within 10 seconds on average.
- In addition, area commands found that 85% of volume crime victims were satisfied with their service as a whole. This was a statistically significant improvement compared to the previous year (12 months to April 2020) when 81% of victims were satisfied.

Online crime

- Disrupting offending: Northumbria Police has adopted the regional 'Cease & Desist' supportive intervention tool, promoting voluntary engagement with subjects that have been identified as involved in or being on the periphery of cyber-crime, but not met the threshold for arrest, to prevent possible offending or to stop ongoing offending.
- Awareness raising: Improving the Force capability and response to cyber investigations has been addressed in a number of ways this year. This included a six week media campaign to raise awareness of the Cyber Unit and its capabilities both externally utilising local radio and local radio as well as internal engagement. In addition, the force established drop-in advice sessions and contact facilities for officers outside the specialist cyber team who require investigative support and ongoing training in the different aspects of cyber.

Serious and organised crime

- NERSOU continued this year to provide specialist capabilities to tackle serious and organised crime (SOC) in support of Northumbria, Durham and Cleveland Police forces. For example, under Operation Sentinel, Northumbria, Durham and Cleveland police join forces and work alongside NERSOU to highlight regional activity tackling serious and organised crime across the region.
- Operation Venetic saw significant success this year, with Northumbria Police overseeing recovery of circa 22.5kg of cocaine (value £1m), 2.5kg of heroin, several firearms and ammunition, and £1.03m in cash.



2. ANTI-SOCIAL BEHAVIOUR

I committed to reducing anti-social behaviour. This year:

- Work began to re-develop the ASB Case Review. My office met with the police and representatives of all six local authorities to review the current position across Northumbria and identify any opportunities for development. The revised process will identify vulnerable victims and provide residents with an easily accessible and transparent route to have a review of cases where they are persistently experiencing ASB. This will also be complemented by the ASB Victim Support Network that the OPCC currently contributes £30,000 into across the region.
- I continued to invest in youth services to prevent and divert young people from ASB, through the Violence Reduction Unit, Operation Payback Grant Fund and other community grants.
- My office has met with the senior leadership team within the force to look at coordinating the strategic direction for addressing ASB in Northumbria and we have been in touch with other forces up and down the country to benchmark what they do and identify any good practice that might fit within our vision.
- Since my report to the panel in July 2021:
 - A Strategic ASB Board has been established, to oversee and support the approach to ASB and victims of ASB across the region. The first meeting was held in January 2022 with full commitment from all six LAs, both Fire Services and Police.
 - We have begun the recruitment process for an ASB Champion to sit within the OPCC team.



PILLAR 2: PREVENTING CRIME

3. PREVENTING CRIME

We need to prevent people, particularly young people, getting into a life of violent crime. In the Police and Crime Plan I set out 3 areas of focus under this priority:

1

Prevention, utilising a public health approach

Highlights of this financial year:

- My Violence Reduction Unit (VRU) continued to prevent crime by taking a direct approach to intervening with those who are showing signs of vulnerability or are on the fringes of criminal/anti-social activity. This takes the form of direct intervention with young people as well as working with other services and organisations to address the wider needs of other family members such as siblings. I set out examples of the successful projects being undertaken in my October 2021 report to panel.
- Youth services:
 - In 2021, my office conducted research into the state of the youth services sector in Northumbria, following hefty cuts to funding nationwide. 111 organisations responded to a survey and/or attended a 'launch' event to share their views on past, present and future concerns for their organisations. I published a report which shows that there has been a 75% decrease in local authority spending on youth services in Northumbria since 2011. In the report I make 6 urgent recommendations to Government to rectify the situation and I plan to lobby Government to act.
- Anti-social behaviour:
 - Operation Vita in Wallsend was launched in January 2020 and has achieved a 47% reduction in youth related ASB in the Wallsend and Howden wards. The project treats violence and ASB as a public health issue and aims to divert young people away from ASB and violence and into alternative community activities.
- Business crime:
 - Between March-September 2021, 12 webinars were delivered to businesses, covering different aspects of NCSC guidance, such as Mitigating Malware, Ransomware Attacks and Cyber Security Toolkit for Boards. In my last Preventing Crime panel report (published October 2021), I reported that a total of 250 businesses had attended these webinars to-date.
- Tackling and preventing extremist activity:
 - The National ACT (Action Counters Terrorism) awareness campaign was rolled out across Northumbria. ACT is delivered at strategic, corporate and operational levels and the new e-learning package has now been cascaded to thousands of businesses, statutory and third sector partners across the county.

2

Reducing reoffending

- My VRU has undertaken much work to reduce re-offending across the Force area.
- For example, Out of Court Disposal (O OCD)/Conditional Caution programmes have been established which aim to tackle the root cause of crime in order to prevent reoffending. The Conditional Caution process is designed to improve victim satisfaction, rehabilitate the offender, change their behaviour, reduce re-offending and realise efficiencies. The success of the VRU-established commissioned pathways is evidenced in the high compliance and low re-offending rates of the people who have received intervention from the Women's pathway and the 'V-Aware' programme.

As I reported in October 2021, the VRU saw:

- 83% compliance rate for women's pathway,
- 72% compliance rate for V-Aware
- 83% of women who complied with the pathway did not re offend
- 86% of those who complied with the V Aware programme did not re offend

3

Roads policing

I am committed to reducing harm on the roads and promoting safer driving. This year:

- The force launched a number of digital campaigns focused on the safety of two wheeled road users.
- The force continued to successfully conduct Operation Dragoon which sees a proactive team within the force's Motor Patrols department focus on high risk drivers, for example those driving while disqualified, and criminals who use vehicles to commit offences, such as drug supply or burglary. The unit is an effective proactive asset who receive intelligence-led taskings and use road traffic powers to disrupt such offending.



4. NEIGHBOURHOOD POLICING

We need to prevent people, particularly young people, getting into a life of violent crime. In the Police and Crime Plan I set out 3 areas of focus under this priority:

The Chief Constable and I have agreed that neighbourhood policing is a top priority, alongside working with other organisations such as local councils to help keep our streets safe. This year:

- The Force commenced a new Neighbourhood Strategy which provides our dedicated Neighbourhood Policing Teams with clear objectives. The Neighbourhood Strategy has a strong emphasis on intelligence-based prevention of crime and ASB.
- In February 2021 a new Harm Reduction and Communities Team was created to oversee Force wide delivery of neighbourhood, external engagement and serious violence strategies. This team provide strategic leadership and guidance to Neighbourhood Policing Teams and Community Engagement Teams, developing policy and processes, and providing expert support and leadership on crime prevention, problem solving, engagement, and early intervention.
- Northumbria Police developed and delivered a multi-agency training package on problem solving methodologies to all Neighbourhood officers and staff and 50 key partner agency staff from the six local authorities and private housing companies. The package was designed to improve skills, share good practice and improve collaborative working. At the request of the Home Office the Force approach to developing bespoke problem solving plans to address serious violence hotspots has been shared nationally as best practice.
- The Force developed a new standardised Neighbourhood profile report to be maintained by each of the Neighbourhood teams across the Force. These detailed reports describe the sector, provide demographic data to inform engagement activity, identify key local partners, identify current priority issues in relation to crime and ASB and summarise plans to address these issues.





PILLAR 3: IMPROVING LIVES

5. SUPPORT FOR VICTIMS

Protecting vulnerable victims is absolutely a priority for Northumbria Police and I will continue to make sure this focus remains. In the Police and Crime Plan I set out several areas of focus under this priority. Highlights of work undertaken this year are outlined below.

1

Supporting people through the justice system

- As PCC I am responsible for commissioning the majority of victim services in our areas. This year my team oversaw the distribution of over £2 million in grant funding across numerous funding streams. In the first half of this financial year alone, my Supporting Victims, Uplift, IDVA/ISVA and Male Rape Support Funds enabled 14,343 victims of various crimes to be supported.
- I established a Victim and Witness Service Improvement Board to assist me in making continuous improvements to victim support services and ensuring better outcomes for victims.
- I commissioned Northumbria Police to deliver genuine end-to-end support for all victims, resulting in an improved offer to victims and witnesses across the Northumbria area.
- I commissioned a Recovery Group where the police, CPS and courts are working together to reduce court delays caused by Covid-19 restrictions and provide opportunities for victims and witnesses to give evidence remotely.

2

Stalking and harassment

- I conducted a Victim Needs Assessment, which has highlighted the increase in stalking and harassment over recent years and the need for more tailored provision to meet victim needs associated with this. This will be reflected in my ongoing commissioning of victim services.

3

Hate crime

- I launched an OPCC Equality, Diversity and Inclusion (EDI) Business Plan, which will lead to work in my office focussing on perpetrators of hate and early identification of hate relationships, ensuring that future interventions have the desired impact.
- Northumbria Hate Crime Champions – a nationally accredited scheme – have continued to raise awareness of how unacceptable hate is and how, together, we can help put a stop to it. Champions are there to make getting help easier and I have ambitions to ensure we have them everywhere.

4

Community cohesion and extremism

- I have continued to fund innovative community projects which aim to bring about community cohesion – for example the ‘Edible Elswick Garden Neighbours’ project in the West End of Newcastle. This project brings together the diverse communities of Elswick by providing gardening activities. This has led to increased pride in the local area, breaking down barriers, reducing and combatting the impact of crime and increasing resilience and community cohesion.

5

Mental health

- Mental health continues to be the main support need of victims of crime in Northumbria. This year I continued to commission services to support victims with their mental health, such as Tyneside and Northumberland Mind who provide specialist emotional, practical and counselling support to victims of crime with additional mental health needs.

6

Complaints

- From the 1st February 2020 legislation changes resulted in my office becoming responsible for certain reviews following a complaint that has been dealt with by Northumbria Police Professional Standards Department (PSD). This year we have continued to embed this new role and provide a good service to anybody who feels the need to make a complaint.

7

Use of force and stop and search

- In the Police and Crime Plan I committed to ensure that Stop and Search is only used when police have sufficient grounds to act thereby protecting communities. Where there is disparity between different racial groups, I commit to oversee the force's work to reduce this rate.
- In July 2021, my office established the 'Police Powers External Scrutiny Panel' for communities to provide constructive oversight, discussion and challenge. There is active involvement of diverse communities across Northumbria to address the disproportionate use of police powers which can undermine police legitimacy and risks damaging public confidence.



6. TACKLING DOMESTIC ABUSE AND SEXUAL VIOLENCE

I committed in the Police and Crime Plan to make it my business to encourage people to come forward and report domestic abuse and sexual violence, and support them through their experience when they do. This year I have:

- Commissioned numerous specialist services to support victims of domestic abuse (DA) and sexual violence (SV), including through the Ministry of Justice (MoJ) Uplift Fund for DA and SV Services, from which we successfully bid for over £350,000. This money went directly to 28 specialist services supporting DA and SV victims to increase their capacity for support. My office were also successful in obtaining £747,681 from the MoJ ISVA and ISVA Fund this year, which will be distributed amongst 10 specialist organisations over 2 years to increase the provision of IDVAs and ISVAs across Northumbria.
- I successfully secured over £1 million from the Home Office Safer Streets Fund to support my vision of helping improve the public's feelings of safety, specifically women and girls and marginalised groups across our region in public spaces. We have been successful with all three of the bid we submitted, receiving 100% of all funds requested. The funding runs until 31 March 2022 and has involved work in parks, night-time economies and on public transport.
- In July 2021 it was confirmed that the OPCC would be responsible for commissioning SARC services in Northumbria. To provide robust governance in respect of the SARC commissioning work I established the SARC Transformation Programme 21-22, which has involved, amongst other work, the commissioning of a new regional SARC service provider and the procurement of a new SARC premises.
- I have ensured support for child victims of abuse, through commissioning specialist support services both through my core 'Supporting Victims Fund' and my 'Children Affected by Domestic Abuse (CADA) Fund'. Through the CADA fund alone, I this year funded 9 services to enhance the delivery of DA-specific, trauma-informed: play therapy and counselling services; children's group work; parent and child group work programmes; and specialist provision for Black and minoritised children.
- My Workplace DA Champions Scheme has continued to grow. When I reported to the panel in December 2021, there had been a total of 1,177 employees trained pre-pandemic across 306 different local employers and 112 organisations had a domestic abuse policy in place.
- My VRU commissioned a pilot of the Ask Me scheme across the North of Tyne. This is a preventative and early intervention initiative that trains the community to become active bystanders and empowers them to act as prosocial citizens. By the end of Quarter 2 2021/22, the scheme received 246 applications for training. When I reported to the panel in December 2021, 15 courses have been run so far with 59 people successfully completing their training; 51 had gone on to register as 'Ask Me Ambassadors'.
- In late 2021 my office introduced the Drive pilot into Northumbria. The Drive intervention works with high risk, high harm serial DA perpetrators to prevent their behaviour and protect their adult and child victims.
- The VRU funded Northumberland County Council's Adolescent Service to set up the 'Child to Parent Violence and Abuse (CPVA) and Exploitation Team' which was established in January 2021. This has led to the development a CPVA pathway and a Non Violent Resistance (NVR) intervention. As at December 2021, the project had 87 CPVA referrals and 34 exploitation referrals. In cases of 'hard to reach' young people the service offers a tenacious, informal and creative approach to build trusted relationships – by December 2021 the team had worked with 51 young people and their families with an engagement rate of 96%.

APPENDIX 1: PERFORMANCE DATA

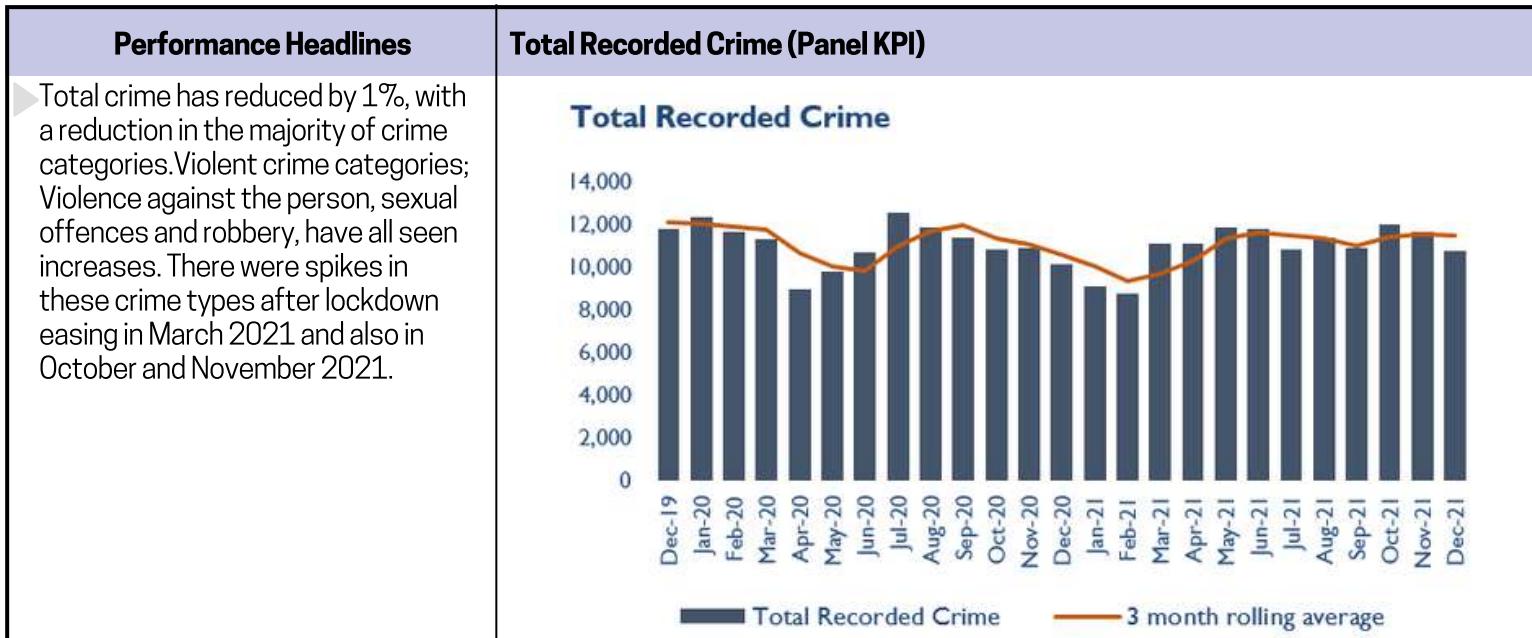
POLICE

Proud to Protect

CORE PERFORMANCE DATA

FIGHTING CRIME

RECORDED CRIME



TOTAL RECORDED CRIME BY LOCAL AUTHORITY

Performance Headlines	12 months to Dec 2020	12 months to Dec 2021	% change
<p>► Reduction in total recorded crime across all 4 local authority areas when comparing the 12 months to December 2021 to the previous 12 month period.</p> <p>► There have been increases in violence against person offences across all local authority areas, with the largest increase in Newcastle (+16%) contributing to the overall increase in crime in the area (+6%).</p>	<p>Total</p> <p>132,256</p>	<p>131,178</p>	<p>-1%</p>
	Gateshead	18,488	-3%
	Newcastle	31,450	+6%
	North Tyneside	17,872	-3%
	Northumberland	22,669	-3%
	South Tyneside	13,012	+5%
	Sunderland	28,765	-6%

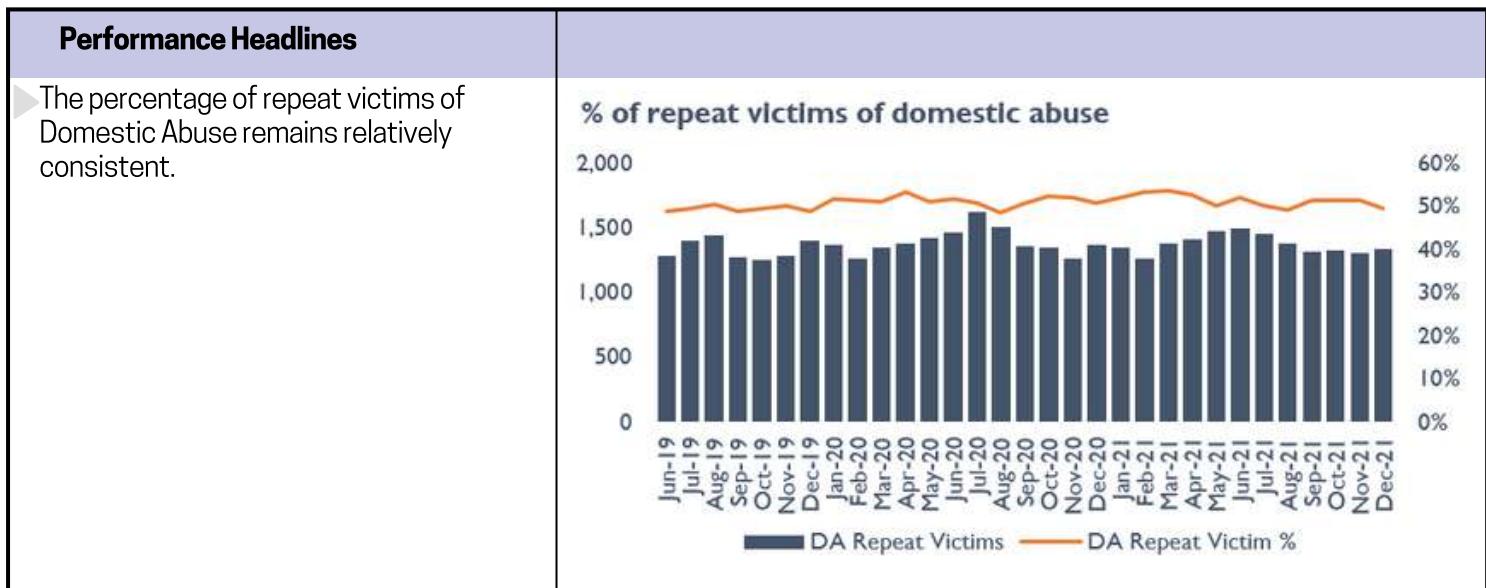
ASB INCIDENTS

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021																																																				
<ul style="list-style-type: none"> There has been a 21% (-14,915) decrease in ASB related incidents in the 12 months to December 2021 compared to the previous 12 month period. 19% of ASB incidents in the current period are COVID-19 related. 17% of ASB is youth related in this 12 month period compared to 14% in the previous period. The more recent trend in ASB incidents is in-line with the period pre-COVID. ASB incidents have consistently reduced since end of COVID restrictions and in last quarter of 21 reduced below levels seen in same period in 2019. 	<p>Anti-social behaviour incidents (Panel KPI)</p> <table border="1"> <caption>Recorded levels of Anti-Social Behaviour incidents</caption> <thead> <tr> <th>Month</th> <th>Recorded levels of anti-social behaviour incidents</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>~3,000</td></tr> <tr><td>Jan-20</td><td>~3,200</td></tr> <tr><td>Feb-20</td><td>~3,200</td></tr> <tr><td>Mar-20</td><td>~3,800</td></tr> <tr><td>Apr-20</td><td>~9,000</td></tr> <tr><td>May-20</td><td>~9,500</td></tr> <tr><td>Jun-20</td><td>~6,000</td></tr> <tr><td>Jul-20</td><td>~5,500</td></tr> <tr><td>Aug-20</td><td>~5,500</td></tr> <tr><td>Sep-20</td><td>~5,800</td></tr> <tr><td>Oct-20</td><td>~7,000</td></tr> <tr><td>Nov-20</td><td>~6,000</td></tr> <tr><td>Dec-20</td><td>~4,500</td></tr> <tr><td>Jan-21</td><td>~5,500</td></tr> <tr><td>Feb-21</td><td>~5,500</td></tr> <tr><td>Mar-21</td><td>~7,000</td></tr> <tr><td>Apr-21</td><td>~6,000</td></tr> <tr><td>May-21</td><td>~4,500</td></tr> <tr><td>Jun-21</td><td>~5,000</td></tr> <tr><td>Jul-21</td><td>~4,500</td></tr> <tr><td>Aug-21</td><td>~4,500</td></tr> <tr><td>Sep-21</td><td>~3,800</td></tr> <tr><td>Oct-21</td><td>~3,800</td></tr> <tr><td>Nov-21</td><td>~3,200</td></tr> <tr><td>Dec-21</td><td>~2,500</td></tr> </tbody> </table> <p>Recorded levels of anti-social behaviour incidents — 3 month rolling average</p>	Month	Recorded levels of anti-social behaviour incidents	Dec-19	~3,000	Jan-20	~3,200	Feb-20	~3,200	Mar-20	~3,800	Apr-20	~9,000	May-20	~9,500	Jun-20	~6,000	Jul-20	~5,500	Aug-20	~5,500	Sep-20	~5,800	Oct-20	~7,000	Nov-20	~6,000	Dec-20	~4,500	Jan-21	~5,500	Feb-21	~5,500	Mar-21	~7,000	Apr-21	~6,000	May-21	~4,500	Jun-21	~5,000	Jul-21	~4,500	Aug-21	~4,500	Sep-21	~3,800	Oct-21	~3,800	Nov-21	~3,200	Dec-21	~2,500	70,142	55,227
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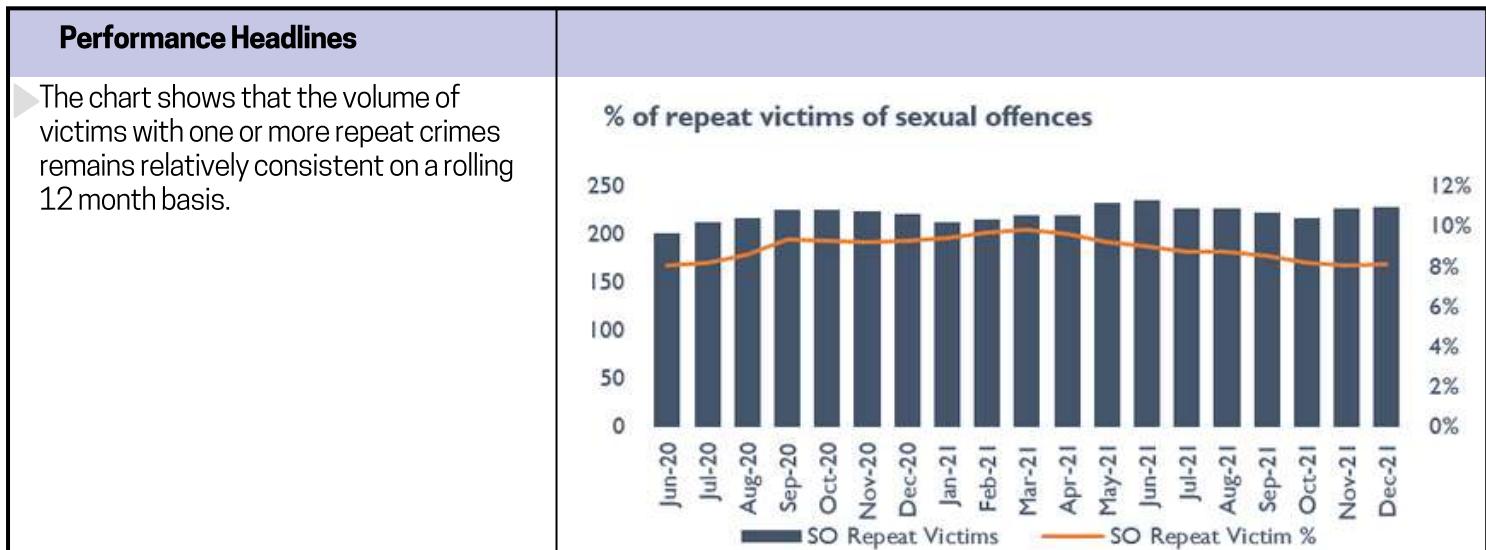
ASB SATISFACTION

Performance Headlines	Whole experience (Panel KPI)																																																				
<ul style="list-style-type: none"> 77% of ASB victims feel satisfied with their service as a whole. Satisfaction has deteriorated compared to the previous year. ASB demand has reduced following the end of COVID-19 restrictions, but increased demand in other areas such as violent crime and public safety has resulted in diversion of NPT to problem solving these issues. The diversion from ASB focused activity is reflecting in reduced feedback to complainants and residents about activity in response. 	<p>Anti Social Behaviour Satisfaction</p> <table border="1"> <caption>Anti Social Behaviour Satisfaction</caption> <thead> <tr> <th>Month</th> <th>Whole Experience</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>~80%</td></tr> <tr><td>Jan-20</td><td>~80%</td></tr> <tr><td>Feb-20</td><td>~80%</td></tr> <tr><td>Mar-20</td><td>~78%</td></tr> <tr><td>Apr-20</td><td>~78%</td></tr> <tr><td>May-20</td><td>~78%</td></tr> <tr><td>Jun-20</td><td>~78%</td></tr> <tr><td>Jul-20</td><td>~78%</td></tr> <tr><td>Aug-20</td><td>~78%</td></tr> <tr><td>Sep-20</td><td>~78%</td></tr> <tr><td>Oct-20</td><td>~78%</td></tr> <tr><td>Nov-20</td><td>~78%</td></tr> <tr><td>Dec-20</td><td>~78%</td></tr> <tr><td>Jan-21</td><td>~77%</td></tr> <tr><td>Feb-21</td><td>~77%</td></tr> <tr><td>Mar-21</td><td>~77%</td></tr> <tr><td>Apr-21</td><td>~77%</td></tr> <tr><td>May-21</td><td>~77%</td></tr> <tr><td>Jun-21</td><td>~77%</td></tr> <tr><td>Jul-21</td><td>~77%</td></tr> <tr><td>Aug-21</td><td>~77%</td></tr> <tr><td>Sep-21</td><td>~77%</td></tr> <tr><td>Oct-21</td><td>~77%</td></tr> <tr><td>Nov-21</td><td>~77%</td></tr> <tr><td>Dec-21</td><td>~75%</td></tr> </tbody> </table> <p>Whole Experience</p>	Month	Whole Experience	Dec-19	~80%	Jan-20	~80%	Feb-20	~80%	Mar-20	~78%	Apr-20	~78%	May-20	~78%	Jun-20	~78%	Jul-20	~78%	Aug-20	~78%	Sep-20	~78%	Oct-20	~78%	Nov-20	~78%	Dec-20	~78%	Jan-21	~77%	Feb-21	~77%	Mar-21	~77%	Apr-21	~77%	May-21	~77%	Jun-21	~77%	Jul-21	~77%	Aug-21	~77%	Sep-21	~77%	Oct-21	~77%	Nov-21	~77%	Dec-21	~75%
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REPEAT VICTIMS - DOMESTIC ABUSE



REPEAT VICTIMS - SEXUAL OFFENCES



POLICE RESPONSE TIMES - GRADE 1 URBAN

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021	Standard																																																																													
<p>► Grade 1 incidents remain high. Between October to December 2021, there were 36% more grade 1 incidents (+5,121 incidents) compared to the same period in 2020 and +47% (+6,127 incidents) compared to the same period in 2019.</p> <p>► There has been a reduction in the percentage of incidents attended on time for grade 1 urban incidents in the 12 months to December 2021. The 90th percentile time has increased from 15 to 18 minutes.</p>	<p>% Attended within standard - Grade 1 (Urban)</p> <table border="1"> <caption>Data for % Attended within standard - Grade 1 (Urban)</caption> <thead> <tr> <th>Month</th> <th>Attendance rate (%)</th> <th>3 month rolling average (%)</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>88</td><td>88</td></tr> <tr><td>Jan-20</td><td>85</td><td>85</td></tr> <tr><td>Feb-20</td><td>87</td><td>87</td></tr> <tr><td>Mar-20</td><td>86</td><td>86</td></tr> <tr><td>Apr-20</td><td>92</td><td>88</td></tr> <tr><td>May-20</td><td>94</td><td>90</td></tr> <tr><td>Jun-20</td><td>93</td><td>91</td></tr> <tr><td>Jul-20</td><td>92</td><td>91</td></tr> <tr><td>Aug-20</td><td>91</td><td>90</td></tr> <tr><td>Sep-20</td><td>89</td><td>89</td></tr> <tr><td>Oct-20</td><td>88</td><td>88</td></tr> <tr><td>Nov-20</td><td>88</td><td>88</td></tr> <tr><td>Dec-20</td><td>88</td><td>88</td></tr> <tr><td>Jan-21</td><td>88</td><td>88</td></tr> <tr><td>Feb-21</td><td>88</td><td>88</td></tr> <tr><td>Mar-21</td><td>88</td><td>88</td></tr> <tr><td>Apr-21</td><td>88</td><td>88</td></tr> <tr><td>May-21</td><td>88</td><td>88</td></tr> <tr><td>Jun-21</td><td>87</td><td>87</td></tr> <tr><td>Jul-21</td><td>80</td><td>80</td></tr> <tr><td>Aug-21</td><td>78</td><td>78</td></tr> <tr><td>Sep-21</td><td>78</td><td>78</td></tr> <tr><td>Oct-21</td><td>78</td><td>78</td></tr> <tr><td>Nov-21</td><td>78</td><td>78</td></tr> <tr><td>Dec-21</td><td>78</td><td>78</td></tr> </tbody> </table>	Month	Attendance rate (%)	3 month rolling average (%)	Dec-19	88	88	Jan-20	85	85	Feb-20	87	87	Mar-20	86	86	Apr-20	92	88	May-20	94	90	Jun-20	93	91	Jul-20	92	91	Aug-20	91	90	Sep-20	89	89	Oct-20	88	88	Nov-20	88	88	Dec-20	88	88	Jan-21	88	88	Feb-21	88	88	Mar-21	88	88	Apr-21	88	88	May-21	88	88	Jun-21	87	87	Jul-21	80	80	Aug-21	78	78	Sep-21	78	78	Oct-21	78	78	Nov-21	78	78	Dec-21	78	78	<p>92%</p> <p>15 mins</p> <p>84% 18 mins</p>	15 minutes
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POLICE RESPONSE TIMES - GRADE 1 RURAL

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021	Standard																																																																													
<p>► The percentage of grade 1 incidents (rural) has attended within standard has remained consistent over the last 6 months.</p>	<p>Attendance rate for priority 1 incidents-rural (Panel KPI)</p> <table border="1"> <caption>Data for Attendance rate for priority 1 incidents-rural (Panel KPI)</caption> <thead> <tr> <th>Month</th> <th>Attendance rate (%)</th> <th>3 month rolling average (%)</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>80</td><td>78</td></tr> <tr><td>Jan-20</td><td>72</td><td>75</td></tr> <tr><td>Feb-20</td><td>75</td><td>75</td></tr> <tr><td>Mar-20</td><td>72</td><td>72</td></tr> <tr><td>Apr-20</td><td>82</td><td>78</td></tr> <tr><td>May-20</td><td>85</td><td>82</td></tr> <tr><td>Jun-20</td><td>78</td><td>80</td></tr> <tr><td>Jul-20</td><td>78</td><td>80</td></tr> <tr><td>Aug-20</td><td>78</td><td>78</td></tr> <tr><td>Sep-20</td><td>75</td><td>75</td></tr> <tr><td>Oct-20</td><td>75</td><td>75</td></tr> <tr><td>Nov-20</td><td>72</td><td>72</td></tr> <tr><td>Dec-20</td><td>72</td><td>72</td></tr> <tr><td>Jan-21</td><td>75</td><td>75</td></tr> <tr><td>Feb-21</td><td>75</td><td>75</td></tr> <tr><td>Mar-21</td><td>78</td><td>78</td></tr> <tr><td>Apr-21</td><td>80</td><td>78</td></tr> <tr><td>May-21</td><td>80</td><td>78</td></tr> <tr><td>Jun-21</td><td>75</td><td>75</td></tr> <tr><td>Jul-21</td><td>60</td><td>60</td></tr> <tr><td>Aug-21</td><td>62</td><td>60</td></tr> <tr><td>Sep-21</td><td>55</td><td>55</td></tr> <tr><td>Oct-21</td><td>55</td><td>55</td></tr> <tr><td>Nov-21</td><td>55</td><td>55</td></tr> <tr><td>Dec-21</td><td>58</td><td>58</td></tr> </tbody> </table>	Month	Attendance rate (%)	3 month rolling average (%)	Dec-19	80	78	Jan-20	72	75	Feb-20	75	75	Mar-20	72	72	Apr-20	82	78	May-20	85	82	Jun-20	78	80	Jul-20	78	80	Aug-20	78	78	Sep-20	75	75	Oct-20	75	75	Nov-20	72	72	Dec-20	72	72	Jan-21	75	75	Feb-21	75	75	Mar-21	78	78	Apr-21	80	78	May-21	80	78	Jun-21	75	75	Jul-21	60	60	Aug-21	62	60	Sep-21	55	55	Oct-21	55	55	Nov-21	55	55	Dec-21	58	58	<p>77% 27 mins</p> <p>66% 31 mins</p>	20 minutes
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ANSWER TIMES - 999 EMERGENCY CALLS

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021	Standard																																																																										
<p>For the 12 months to December 2021 the number of 999 calls has increased by 22% compared to the previous 12 months. Call volumes have remained high since July, with an average of 864 calls per day in the period July to December 2021 compared to 623 in the same period in 2020 and 701 in 2019.</p> <p>The percentage of 999 calls answered within call handling standards has reduced to 73% for the 12 months to December 2021.</p> <p>Over the last 3 months of 2021, calls answered within the 10 second standard have improved month on month, with October at 58%, November 62% and December 65%.</p>	% of 999 emergency calls answered within call handling standards	88% 8 seconds	73% 26 seconds	10 seconds																																																																										
<p>Calls answered within standard</p> <table border="1"> <caption>Data for Calls Answered Within Standard (%)</caption> <thead> <tr> <th>Month</th> <th>999 calls answered within 10 seconds (%)</th> <th>3 month rolling average (%)</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>88</td><td>88</td></tr> <tr><td>Jan-20</td><td>88</td><td>88</td></tr> <tr><td>Feb-20</td><td>88</td><td>88</td></tr> <tr><td>Mar-20</td><td>88</td><td>88</td></tr> <tr><td>Apr-20</td><td>88</td><td>88</td></tr> <tr><td>May-20</td><td>88</td><td>88</td></tr> <tr><td>Jun-20</td><td>85</td><td>88</td></tr> <tr><td>Jul-20</td><td>82</td><td>88</td></tr> <tr><td>Aug-20</td><td>85</td><td>88</td></tr> <tr><td>Sep-20</td><td>88</td><td>88</td></tr> <tr><td>Oct-20</td><td>88</td><td>88</td></tr> <tr><td>Nov-20</td><td>88</td><td>88</td></tr> <tr><td>Dec-20</td><td>90</td><td>88</td></tr> <tr><td>Jan-21</td><td>90</td><td>90</td></tr> <tr><td>Feb-21</td><td>92</td><td>92</td></tr> <tr><td>Mar-21</td><td>88</td><td>90</td></tr> <tr><td>Apr-21</td><td>88</td><td>88</td></tr> <tr><td>May-21</td><td>88</td><td>88</td></tr> <tr><td>Jun-21</td><td>82</td><td>88</td></tr> <tr><td>Jul-21</td><td>72</td><td>88</td></tr> <tr><td>Aug-21</td><td>70</td><td>70</td></tr> <tr><td>Sep-21</td><td>65</td><td>65</td></tr> <tr><td>Oct-21</td><td>60</td><td>65</td></tr> <tr><td>Nov-21</td><td>62</td><td>65</td></tr> <tr><td>Dec-21</td><td>65</td><td>65</td></tr> </tbody> </table>	Month	999 calls answered within 10 seconds (%)	3 month rolling average (%)	Dec-19	88	88	Jan-20	88	88	Feb-20	88	88	Mar-20	88	88	Apr-20	88	88	May-20	88	88	Jun-20	85	88	Jul-20	82	88	Aug-20	85	88	Sep-20	88	88	Oct-20	88	88	Nov-20	88	88	Dec-20	90	88	Jan-21	90	90	Feb-21	92	92	Mar-21	88	90	Apr-21	88	88	May-21	88	88	Jun-21	82	88	Jul-21	72	88	Aug-21	70	70	Sep-21	65	65	Oct-21	60	65	Nov-21	62	65	Dec-21	65	65
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ANSWER TIMES - 101 NON-EMERGENCY CALLS

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021	Standard																																																																													
<ul style="list-style-type: none"> Call handling performance for 101 non-emergency calls has improved in November 2021, compared to September and October 2021. 	% of 101 non-emergency calls answered within call handling standards	75% 52 seconds	48% 4min 25 seconds	10 seconds																																																																													
<ul style="list-style-type: none"> The percentage of 101 calls answered within the SLA in November is 25%. 	Calls answered within standard	<table border="1"> <thead> <tr> <th>Month</th> <th>101 NE calls answered within 60 seconds (%)</th> <th>3 month rolling average (%)</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>72</td><td>68</td></tr> <tr><td>Jan-20</td><td>80</td><td>70</td></tr> <tr><td>Feb-20</td><td>72</td><td>74</td></tr> <tr><td>Mar-20</td><td>72</td><td>76</td></tr> <tr><td>Apr-20</td><td>78</td><td>78</td></tr> <tr><td>May-20</td><td>78</td><td>79</td></tr> <tr><td>Jun-20</td><td>72</td><td>77</td></tr> <tr><td>Jul-20</td><td>62</td><td>73</td></tr> <tr><td>Aug-20</td><td>75</td><td>74</td></tr> <tr><td>Sep-20</td><td>72</td><td>74</td></tr> <tr><td>Oct-20</td><td>80</td><td>78</td></tr> <tr><td>Nov-20</td><td>72</td><td>77</td></tr> <tr><td>Dec-20</td><td>82</td><td>80</td></tr> <tr><td>Jan-21</td><td>90</td><td>84</td></tr> <tr><td>Feb-21</td><td>85</td><td>86</td></tr> <tr><td>Mar-21</td><td>72</td><td>78</td></tr> <tr><td>Apr-21</td><td>72</td><td>78</td></tr> <tr><td>May-21</td><td>72</td><td>78</td></tr> <tr><td>Jun-21</td><td>55</td><td>68</td></tr> <tr><td>Jul-21</td><td>18</td><td>22</td></tr> <tr><td>Aug-21</td><td>28</td><td>22</td></tr> <tr><td>Sep-21</td><td>18</td><td>22</td></tr> <tr><td>Oct-21</td><td>15</td><td>22</td></tr> <tr><td>Nov-21</td><td>22</td><td>22</td></tr> <tr><td>Dec-21</td><td>30</td><td>22</td></tr> </tbody> </table>	Month	101 NE calls answered within 60 seconds (%)	3 month rolling average (%)	Dec-19	72	68	Jan-20	80	70	Feb-20	72	74	Mar-20	72	76	Apr-20	78	78	May-20	78	79	Jun-20	72	77	Jul-20	62	73	Aug-20	75	74	Sep-20	72	74	Oct-20	80	78	Nov-20	72	77	Dec-20	82	80	Jan-21	90	84	Feb-21	85	86	Mar-21	72	78	Apr-21	72	78	May-21	72	78	Jun-21	55	68	Jul-21	18	22	Aug-21	28	22	Sep-21	18	22	Oct-21	15	22	Nov-21	22	22	Dec-21	30	22	
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<ul style="list-style-type: none"> Total calls answered (rolling year total) 77% with 52% within standard. 																																																																																	

FIGHTING CRIME

FIRST TIME ENTRANTS INTO CRIMINAL JUSTICE SYSTEM

Performance Headlines	Indicator	12 months to Dec 2019	12 months to Dec 2021
<p>► Updated first time entrants data was published in August 2021 with data to September 2020. There has been a reduction in the number of first time entrants to the criminal justice system.</p>	<p>Monitor the number of first time entrants to the criminal justice system</p>	2,090	2,081

OPCC - VIOLENCE REDUCTION UNIT

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021	% change
<p>► The number of serious violence offences has remained mostly stable since the re-opening of the Night Time Economy in March/April 2021 with a small peak in October.</p>	Serious violence offences (Panel KPI)	17,184	19,947	+16%
<p>► Knife enabled serious violence was 4.2% of the total serious violence offences in the 12 months to December 2021, compared to 4.8% for the previous period.</p>	Knife enabled serious violence (Panel KPI)	831	836	+1%
	Homicides (Panel KPI)	16	12	-25%*
	Hospital admissions (under 25s for assault with a sharp object) (Panel KPI)	87	108 (to Apr '21)	N/A

*Please note this percentage change is against very low volumes.

IMPROVING LIVES

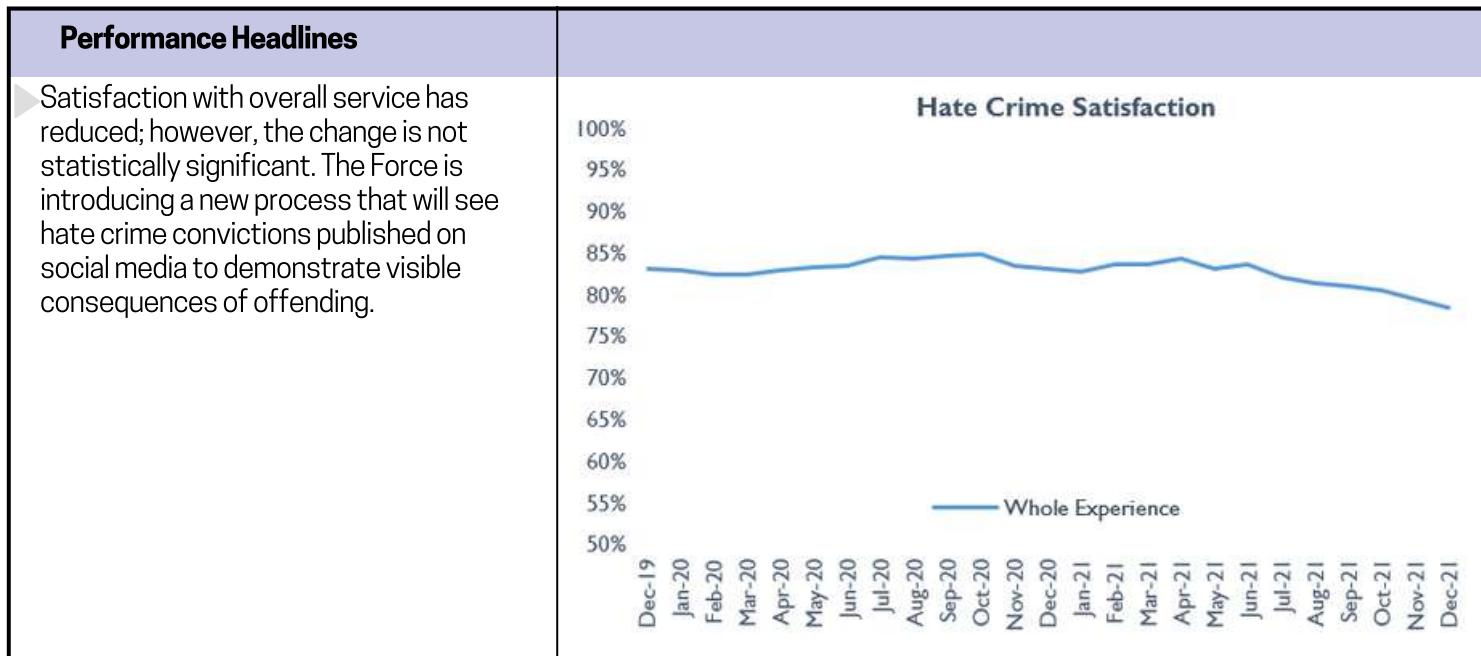
PUBLIC PERCEPTION

Performance Headlines	Indicator	12 months to Dec 2020	12 months to Dec 2021																																																				
<ul style="list-style-type: none"> ▶ Public confidence in police remains stable compared to the previous year. ▶ Residents who have a lower perception of the force commented that they rarely see police. Some participants referenced their personal experiences of slow responses/lack of action by police when reporting non-emergency incidents. 	<p>Percentage of people who think the police do a good or excellent job in their neighbourhood (Panel KPI)</p> <table border="1"> <caption>Data for % of people who believe the police do a good or excellent job in their neighbourhood</caption> <thead> <tr> <th>Date</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>80%</td></tr> <tr><td>Jan-20</td><td>78%</td></tr> <tr><td>Feb-20</td><td>78%</td></tr> <tr><td>Mar-20</td><td>78%</td></tr> <tr><td>Apr-20</td><td>78%</td></tr> <tr><td>May-20</td><td>78%</td></tr> <tr><td>Jun-20</td><td>78%</td></tr> <tr><td>Jul-20</td><td>78%</td></tr> <tr><td>Aug-20</td><td>78%</td></tr> <tr><td>Sep-20</td><td>79%</td></tr> <tr><td>Oct-20</td><td>79%</td></tr> <tr><td>Nov-20</td><td>80%</td></tr> <tr><td>Dec-20</td><td>80%</td></tr> <tr><td>Jan-21</td><td>80%</td></tr> <tr><td>Feb-21</td><td>81%</td></tr> <tr><td>Mar-21</td><td>81%</td></tr> <tr><td>Apr-21</td><td>81%</td></tr> <tr><td>May-21</td><td>81%</td></tr> <tr><td>Jun-21</td><td>81%</td></tr> <tr><td>Jul-21</td><td>81%</td></tr> <tr><td>Aug-21</td><td>81%</td></tr> <tr><td>Sep-21</td><td>81%</td></tr> <tr><td>Oct-21</td><td>81%</td></tr> <tr><td>Nov-21</td><td>80%</td></tr> <tr><td>Dec-21</td><td>80%</td></tr> </tbody> </table>	Date	Percentage (%)	Dec-19	80%	Jan-20	78%	Feb-20	78%	Mar-20	78%	Apr-20	78%	May-20	78%	Jun-20	78%	Jul-20	78%	Aug-20	78%	Sep-20	79%	Oct-20	79%	Nov-20	80%	Dec-20	80%	Jan-21	80%	Feb-21	81%	Mar-21	81%	Apr-21	81%	May-21	81%	Jun-21	81%	Jul-21	81%	Aug-21	81%	Sep-21	81%	Oct-21	81%	Nov-21	80%	Dec-21	80%	80%	79%
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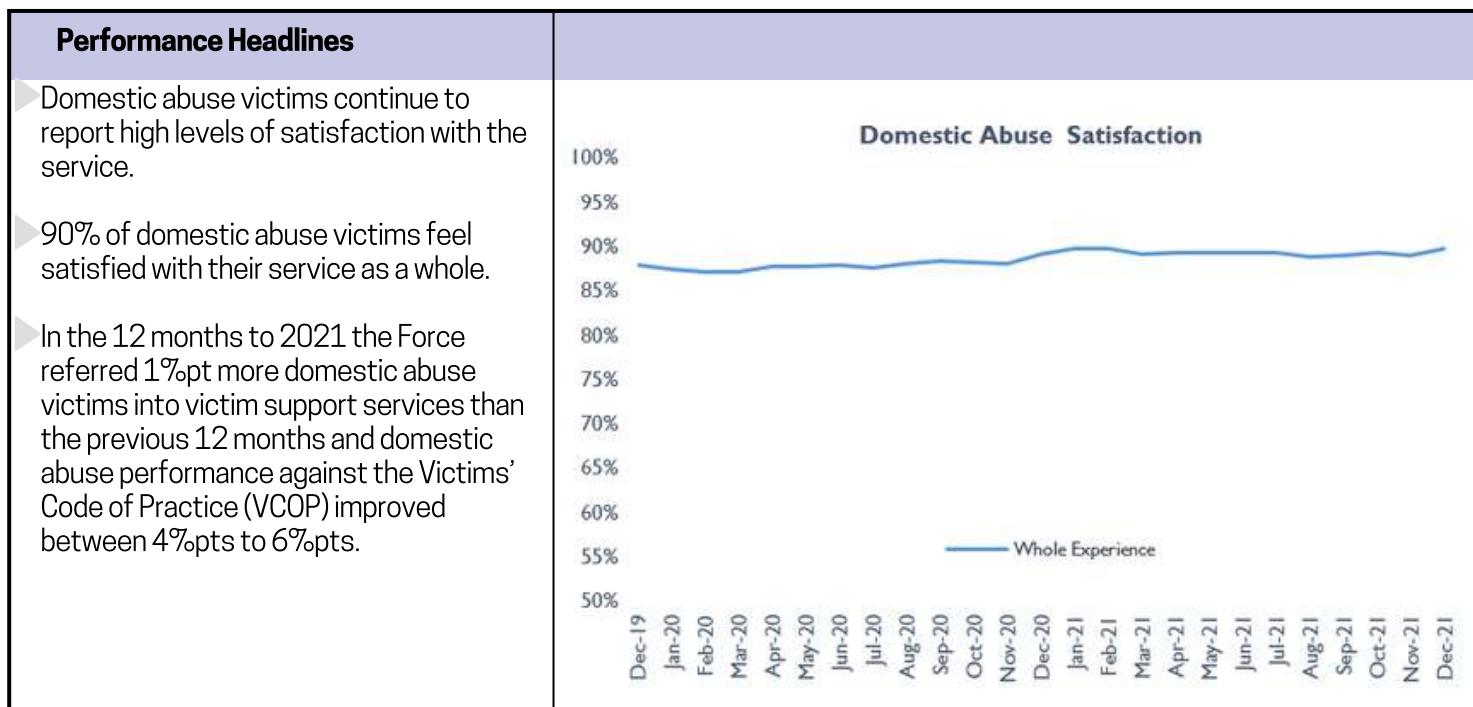
OVERALL VICTIM SATISFACTION

Performance Headlines	Indicator																																																				
<ul style="list-style-type: none"> ▶ Whole experience satisfaction remains relatively stable. 	<table border="1"> <caption>Data for Volume crime - whole experience satisfaction</caption> <thead> <tr> <th>Date</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>78%</td></tr> <tr><td>Jan-20</td><td>78%</td></tr> <tr><td>Feb-20</td><td>78%</td></tr> <tr><td>Mar-20</td><td>78%</td></tr> <tr><td>Apr-20</td><td>78%</td></tr> <tr><td>May-20</td><td>78%</td></tr> <tr><td>Jun-20</td><td>78%</td></tr> <tr><td>Jul-20</td><td>78%</td></tr> <tr><td>Aug-20</td><td>78%</td></tr> <tr><td>Sep-20</td><td>78%</td></tr> <tr><td>Oct-20</td><td>78%</td></tr> <tr><td>Nov-20</td><td>78%</td></tr> <tr><td>Dec-20</td><td>78%</td></tr> <tr><td>Jan-21</td><td>79%</td></tr> <tr><td>Feb-21</td><td>80%</td></tr> <tr><td>Mar-21</td><td>81%</td></tr> <tr><td>Apr-21</td><td>81%</td></tr> <tr><td>May-21</td><td>81%</td></tr> <tr><td>Jun-21</td><td>81%</td></tr> <tr><td>Jul-21</td><td>81%</td></tr> <tr><td>Aug-21</td><td>81%</td></tr> <tr><td>Sep-21</td><td>81%</td></tr> <tr><td>Oct-21</td><td>81%</td></tr> <tr><td>Nov-21</td><td>80%</td></tr> <tr><td>Dec-21</td><td>79%</td></tr> </tbody> </table>	Date	Percentage (%)	Dec-19	78%	Jan-20	78%	Feb-20	78%	Mar-20	78%	Apr-20	78%	May-20	78%	Jun-20	78%	Jul-20	78%	Aug-20	78%	Sep-20	78%	Oct-20	78%	Nov-20	78%	Dec-20	78%	Jan-21	79%	Feb-21	80%	Mar-21	81%	Apr-21	81%	May-21	81%	Jun-21	81%	Jul-21	81%	Aug-21	81%	Sep-21	81%	Oct-21	81%	Nov-21	80%	Dec-21	79%
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SATISFACTION - HATE CRIME



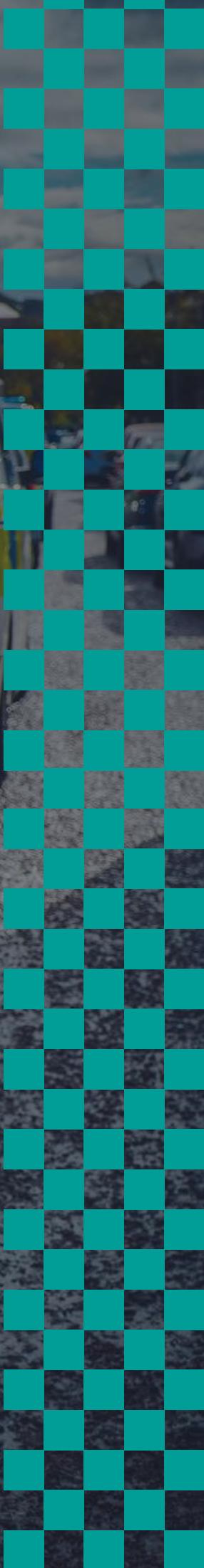
SATISFACTION - DOMESTIC ABUSE



DELIVERY OF THE POLICE & CRIME PLAN

END OF FINANCIAL YEAR SUMMARY / HIGHLIGHT REPORT

MARCH 2022





POLICE AND CRIME PANEL

28 MARCH 2022

REPORT OF THE POLICE AND CRIME COMMISSIONER FOR NORTHUMBRIA

**FIGHTING CRIME, FIGHTING POVERTY DRAFT OF THE REFRESHED POLICE
AND CRIME PLAN 2021-2025**

1. Purpose

- 1.1 The purpose of this report is to present a draft of the Police and Crime Commissioner's refreshed Police and Crime Plan 2021- 2025.

2. Background

- 2.1 The PCC turns the public's policing priorities in to a strategic plan for the police force by producing a Police and Crime Plan. This statutory duty must be carried out within the financial year in which each ordinary election is held. Due to the postponed of the ordinary election in 2020 the PCC has determined to consult and publish this police and crime plan at this point to prevent further delay to the publication of a new plan that reflects current community priorities and her commitments to local people. The Police and Crime Plan for Northumbria includes statutory requirements as outlined in the Police and Reform and Social Responsibility Act 2011, chapter 3, section 7.

- 2.2 The role of the Police and Crime Panel is to review the draft Police and Crime Plan and make a report and recommendations for regard by the PCC.

- 2.3 The Police and Crime Plan must include:

- The PCC's police and crime objectives
- The policing the Chief Constable is to provide
- The financial and other resources the PCC will make available to the Chief Constable to provide policing
- How the Chief Constable will report to the PCC about policing
- How the Chief Constable's performance will be measured
- Information about any crime and disorder reduction grants to be made by the PCC and any conditions made.

- 2.4 The Police and Crime Panel reviewed the PCC's Police and Crime Plan in February 2021. At the time the PCC said her intention was to refresh the Plan annually.

3. Shaping the Plan

3.1 The draft refreshed Police and Crime Plan builds on the original extensive public consultation in 2021. This saw a wide range of public consultation alongside consultation with key partners and organisations, as documented in the report to panel in 2021.

3.2 Public consultation to refresh the Police and Crime Plan

The PCC's Police and Crime Plan includes a commitment to an annual consultation event with the public to ensure the plan reflects current and emerging public concerns. This is not intended to be a full rethink of the policing priorities for Northumbria Police.

3.2.1 A consultation event was held in Winter 2022 to gather views on crime and policing. In addition the OPCC has engaged in year-round neighbourhood and demographic consultation and engagement events, and these are also factored in to the refresh consultation. Following views of public safety uncovered during the Safer Streets bidding process, a separate survey of passenger safety on public transport was also carried out as part of this refresh.

3.2.2 The plan refresh consultation ran from 31st January – 20th February 2022 and generated 1305 responses in total. There was a further 524 responses to our Transport Consultation which will be incorporated into the plan refresh. The plan was carried out online, using stakeholders and partners to share the message. Additionally, 100,000 households received a leaflet informing them of the consultation. Local advertising was also undertaken reaching a wide audience range.

3.2.3 The OPCC sought to understand if the public still agreed with the six policing and crime priorities which they highlighted 12 months ago, or if priorities had changed. Respondents were clear to highlight that they very much still agreed with the six priorities that we agreed last year and shaped the existing Police and Crime Plan. The top three issues that residents want to see tackled locally also remained the same from last year, albeit in a slightly changed order.

Feeling of safety amongst respondents was positive, though different fairly significantly depending on with local authority they resided in.

3.2.4 The consultation findings were broadly in line with 2021. The public's first priority remains fighting crime –including serious & organised criminals, online & rural crime. There was more of a focus from respondents this year on tackling domestic abuse & sexual violence and supporting the associated victims. Whilst a lot of local priorities remained the same from last year, there was a significant increase in concerns relating to motorbike related anti-social behaviour.

3.2.5 There was an acknowledgement from the public that there is a need to invest in key areas and sectors to prevent crime.

3.3 Community Safety Partnerships strategic assessments

In 2021 all Community Safety Partnerships shared with us their latest thinking about community safety and policing priorities and we have ensured that the strong messages around domestic abuse, anti-social behaviour and working in partnership remain an unchanged feature of the refreshed plan.

3.4 Police and Crime Panel consultation

In December 2020 the PCC held outline discussions with the Police and Crime Panel were consulted about their priorities for the Police and Crime Plan. Among the feedback at this stage was:

- The local authority community safety partnership should be included to help get a strategic overview. Domestic abuse and the perpetrators' programme were a priority to stop this escalating.
- Anti-social behaviour and young people required resources to tackle it. The PCC referred to the Violence Reduction Unit and its work with young people.
- It was suggested that the work done by the police to identify and address anti-social behaviour should be highlighted to make the communities more aware of what was being done. Local Councils and Councillors could help with this in a pro-active approach.

These considerations were taken into account in the development of the draft plan which was then sent to panel members in January 2021. As part of this refresh a consultation event was held with the panel in February 2022. Panel overall agreed with the current direction of plan. It was suggested continued focus be given in particular to ASB and the illegal drugs trade, both of which will remain a key feature of the plan. Further feedback was received urging a more strategic approach to fighting crime, with a wider view than just the public's immediate priorities. The PCC believes the document should reflect local concern, but agrees the need for longer term considerations.

3.5 Northumbria Police performance

Northumbria Police have a clear framework in which they report performance of their work to deliver the Police and Crime Plan to myself. Following the publication of the plan I will work with the Chief Constable to ensure that the performance management framework and reporting to myself enables me to scrutinise delivery of the plan and ensure that I meet my commitment in the plan to share the information with the public on a regular basis.

3.6 Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) inspection findings

HMICFRS continue to monitor and report on forces policing and efficiency activity. Recommendations and areas identified for service improvement both nationally and local sit alongside recognition of good practice. The information and findings within these reports can shape and improve service delivery. Action following local inspection or contained within a thematic

report will be responded to, as appropriate, by Northumbria Police to support the effective delivery of my Police and Crime Plan.

3.7 Northumbria Police Strategic Assessment/Force Management Statement

The Annual Strategic Assessment gives an overview of the current and long-term issues affecting or likely to affect Northumbria Police and is used to inform future policing strategy around prevention, intelligence, enforcement and reassurance priorities. The Force Management Statement is self-assessment that chief constables prepare annually to identify and explain the demand the force expects to face in the next four years and the impact this will have on resources, both financial and in respect of the workforce.

3.8 National Policing Vision and Strategic Policing Requirement

In November 2016 Police and Crime Commissioners and Police Chief Constables launched a vision for policing in 2025 that makes far better use of digital technology, is integrated with other agencies to focus on preventing crime and delivering effective services to provide best value for money for the public. The Police and Crime Commissioner is focused on ensuring that transformational change in policing is delivered, with local policing and accountability to the public very much at the core.

The Strategic Policing Requirement (SPR) sets out the threats that require a national policing capability to ensure they are tackled effectively. This requirement is placed on all police forces across the country and we must ensure that here in Northumbria we give the right level of acknowledgement to these demands and prepare accordingly to ensure the safety of the public. Key threats in the most recent SPR include terrorism, serious and organised crime, cyber crime, and child sexual abuse as well as a range of other issues of national importance. It is expected that following national inspection activity in the police response to Violence Against Women and Girls it will also be added to the SPR in the future. Many of these challenges can only be tackled by collaborating with other forces and for this reason as well as others collaboration runs as a theme throughout the draft plan.

4. Police and Crime Plan changes

- 4.1 The 2021 consultation showed clear areas of concern from the public. There was widespread support for a renewed emphasis on targeting criminals and those who commit anti-social behaviour. The public also gave strong backing to a preventative approach to crime fighting, endorsing the PCC's view that diversionary activity and targeted interventions for young people are key to keeping out of crime.

The survey showed that people want to see:

1. Fighting crime:
 - a. ASB & alcohol related crime tackled
 - b. Drug related and Serious and organised crime tackled
2. Preventing crime:

- a. Higher police visibility and better community engagement
 - b. Multi agency public health approach to preventing crime
3. Improving lives:
- a. Communities support and lives improved to prevent crime
 - b. Hate crime tackled

Alongside this, there was wide-spread support from partner organisations for a continued focus on tackling domestic abuse and supporting victims of sexual violence.

- 4.2 From the 2021 consultation clear priorities emerged that would underpin the structure and aim of the Police and Crime Plan. These are:

Fighting Crime: Ensuring the police are backed to deal with existing and emerging crime trends in the Northumbria, including efforts to deal with ASB and reduce crime.

Preventing Crime: A commitment to preventing crime before it is able to manifest itself in our communities, including a promise to preserve visible neighbourhood policing and change lives with a successful Violence Reduction Unit.

Improving Lives: Ensuring victims of crime and local communities get the best possible support and they are put at the heart of the criminal justice system, including improved support for victims of crime and continued backing for those working to tackle domestic abuse and sexual violence.

- 4.3 The 2022 consultation on the refresh endorses this approach. Additionally, there was an acknowledgement from the public that there is a need to invest in key areas and sectors to prevent crime.
- 4.2 The PCC believes that more focus should be given to the wider factors impacting on crime rates. Deprivation, poverty, unemployment and low income jobs are all deeply linked to the risk of being victim of crime.
- 4.3 Research from the think tank Civitas showed that everyone benefits from lower crime, but it is those on lower incomes and those who live in deprived areas who would benefit most.
Compared to households on incomes above £50,000, those on incomes below £10,000 are:
 - Considerably more likely to be attacked by someone they know and far more likely to be attacked by a stranger;
 - Twice as likely to suffer violence with injury;
 - Twice as likely to be burgled;
 - Three times as likely to be robbed and mugged;
- 4.4 In order to help articulate the wider aim of tackling the factors contributing to the number victims of crime, the PCC is proposing to rebrand the Police and

Crime Plan as Fighting Poverty, Fighting Crime as the main change to the Plan.

- 4.5 Since 2021 work has also progressed on tackling anti-social behaviour. A strategic board has held its first meeting, and changes to the Community Trigger process designed to empower victims of ASB are being prepared. The language in the Police and Crime Plan concerning ASB has been updated to reflect this.
- 4.6 For the first time, public concerns over the need for safer public transport are also reflected in this plan, with a commitment from the OPCC to maintaining, where resources allow, a package of safety measures.

5. Recommendation

- 5.1 Panel members are asked to:
 - a) review the refreshed draft plan and make a report or recommendations to the PCC; and
 - b) give support to the PCC and Chief Constable to deliver the plan over the next three years.

Police and Crime Plan 2021-2025
2022 Refresh
Pre-design draft

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Introduction

Fighting Poverty, Fighting Crime

A message from your Police and Crime Commissioner

Keeping you safe is the number one priority for myself and Northumbria Police. That will always start with a well-resourced police force backed to fight and prevent crime across Northumberland, Tyne and Wear.

But we will never beat crime with just a strong police force and more boots on the ground. From schools to youth services to better housing, there are so many other issues we need to look at in order to keep people out of criminality. I believe that if we can address those challenges, while supporting our police, then everyone will be safer. Because the sad truth is that if you are living in an area of deprivation you are far more likely to be a victim of crime, and that needs to change.

So in this plan, I set out your policing priorities, and how our region can work together on the wider issues. The first version of this plan was published last year, and was built around the big issues the public told me about in a detailed consultation process, from tackling anti-social behaviour to helping women and others suffering the horrors of domestic abuse.

As part of that first consultation, I committed to an annual refresh of this plan in order to ensure the work of our police remains relevant to the needs of the public, alongside a year-round engagement programme which is also used to inform this refresh.

The public have overwhelmingly endorsed the key priorities from 2021, and as such, this Police and Crime Plan will continue with largely the same strategic focus as before. You'll see your force fighting crime and continuing to invest in neighbourhood policing, just as before.

Alongside that, my office will also bring a new focus to public transport safety, and increase our efforts to rehabilitate offenders through access to employment.

Our part of the North East is a relatively safe one, and I believe this plan will ensure Northumbria Police continue to work hard on that record.

This is your plan so let's keep talking. You can follow the work of my office on Twitter, Facebook and Instagram where I will regularly keep you informed of everything that's happening. You can sign up to my newsletter on my website too.

I look forward to working with you and Northumbria Police on bringing this plan to life.

Kim McGuinness

About this plan

My first Police and Crime Plan set out how your priorities will be acted on by Northumbria Police, covering the years 2021 to 2025.

In 2022 I consulted the public on the existing plan as part of a commitment to an annual refresh. The public overwhelmingly endorsed the plan and the wider need to tackle entrenched poverty.

This document covers the key areas of focus the force will be expected to deliver on, alongside other national policing requirements. It was put together after a region-wide consultation process in which thousands of residents and organisations had their say on what those priorities should be.

This plan forms the basis of how I hold the force to account for you the public, and as part of that process I will report regularly on the force's performance towards your priorities.

The plan also commits our region to working together, and I will continue to work with community safety organisations, victim support, criminal justice services and others to ensure our streets are safer.

Alongside this, the Strategic Policing Requirement identifies threats to national security and risks that need to be countered by countrywide policing capabilities. Forces need to work collaboratively on these issues and the Chief Constable and I will ensure that Northumbria Police can play its part.

Of course, policing is a constantly evolving process, and our lives and community needs also change. That's why I am committing to an annual refresh of this plan, making sure it is still relevant to the needs of our region.

If you have any thoughts on policing and crime prevention, you can contact me enquiries@northumbria-pcc.gov.uk

Why fight poverty?

Deprivation, poverty, unemployment and low income jobs are all deeply linked to the risk of being a victim of crime, and it is time we started talking about that.

The think tank Civitas said it best when they looked in to this. Everyone benefits from lower crime, but it is those on lower incomes and those who live in deprived areas who would benefit most.

Compared to households on incomes above £50,000, those on incomes below £10,000 are:

- Considerably more likely to be attacked by someone they know and far more likely to be attacked by a stranger;
- Twice as likely to suffer violence with injury;
- Twice as likely to be burgled;
- Three times as likely to be robbed and mugged;
- Three times as likely to suffer rape or attempted rape;
- Six times as likely to be a victim of domestic violence

Let me be clear, violence against women, domestic abuse, burglary can and does happen anywhere. But we have to also be clear that poverty enhances these crimes.

And our region has recognised that. In my public consultation on this Police and Crime Plan refresh, the public made their views known, and you can see some of the responses here:

Consultation extracts to follow.

Policing at a glance

Our wonderful region stretches for more than 2,000 square miles, from the Scottish Border to County Durham; from the Pennines to the North East coast. It is made up of North and South Tyneside, Sunderland, Newcastle, Gateshead and Northumberland. Our region has it all – rural, urban and coastal communities – all of which need their own special focuses.

There are 632,061 households in Northumbria, 32% of the population is aged 20-44 years old whilst 18% is aged over 65. 29% of families (181,208) have someone with a long term health problem or disability. Almost 95% of the population is white, while 5% (77,106) are from minority ethnic groups, mainly Asian or Asian British (3%). 69% of Northumbria people identified with a recognised religion. 66% said that they were Christian, 2% are Muslim and many other religions were also followed in smaller numbers.

Northumbria has three large shopping centres - the MetroCentre, Eldon Square and The Bridges and four universities - Northumbria, Newcastle, Sunderland and the Open University in the North.

Ours is the 6th largest force in the country and is made up of three Area Commands.

Working for Northumbria Police are 3154 police officers; 1,649 police staff; 125 Special Constables and 204 Police Community Support Officers. At the time of writing we are going through our biggest recruitment drive yet and are working hard to build our police officer numbers up after a decade of austerity.

My office has a relatively small team who work to make Northumbria Police accountable to you, managing the budget and the police estate, driving collaboration, working with a wide range of partners, commissioning services and helping me to fulfil my statutory role.

Northumbria Police on a typical day

- Phone calls received - 2,444
- Phone calls handled 999 calls (Answered) 672
- Incidents recorded 1,134
- Crimes recorded 402
- Arrests made 84

- Miles travelled 30,991
- Injury road collisions attended 4
- Breath tests administered 12

Officers will deal with - amongst other crimes:

- Residential burglary 14
- Thefts 83
- Thefts from motor vehicle 15
- Thefts of motor vehicle 6
- Violent crimes 146
- Robberies 2
- Road traffic incidents 16
- Missing person reports 29

Your priorities

1) Fighting Crime

The North East is one of the safest places in the country and my job is to ensure Northumbria Police maintain their great record here. That's why my number one priority is fighting crime in our region.

Giving the force the tools to do the job

From anti-social behaviour to serious and organised crime, we need to make sure the force has the resources it needs to keep our neighbourhoods safe.

I will continue to ensure Northumbria Police has a solid financial footing from which to plan and respond to public safety demands. After ten years of austerity, police forces now urgently need long-term funding certainty from Central Government, and I will continue to lobby for this for our region.

But that austerity and its effects run deeper than just policing. The North East of England has deeply entrenched pockets of deprivation, and the evidence shows that you are more likely to be a victim of crime if you live in those areas. We need a police force that can fight crime and we need a region working together to target poverty.

As Police and Crime Commissioner I have backed the force with the frontline resources needed to fight crime. As part of this, I have authorised budgets which will ensure that over the course of this plan **every police officer will have access to taser training if required**, ensuring those who protect us are kept safe and those who threaten our safety face well-equipped officers.

I have also committed to reversing the impacts of austerity when it comes to officer numbers. Since 2010 Northumbria Police has lost some 1,100 officers and £148m from its budget. The Government has so far offered to replace only around a third of those officers, a figure which doesn't go far enough. In response to public demands for a strong police force **I have committed to going above and beyond Government recruitment targets**, including for example replacing departing and retiring officers.

Alongside this, **I will oversee the multi-million pound refresh of force infrastructure**, especially digital infrastructure, ensuring Northumbria Police is equipped to deal with emerging crime trends.

By giving Northumbria Police these resources I can ensure that the force is ready to deliver on your priorities.

Tackling crime

Whether it is a small number of people making a neighbourhood unhappy with anti-social behaviour or the organised crime gangs that infuriate our sense of justice, crime has no place in our region.

This Police and Crime Plan commits the police to tackling crime, using all available resource to reduce crime and to stand by our communities for the greater good.

The illegal drugs trade

Drug addiction destroys lives, spreads crime and fear and puts money in the hands of organised criminals; **Northumbria Police will target and disrupt the illegal drugs trade at all levels** and I will ensure they deliver on this commitment. Part of the answer to the drugs misery we see on our streets is direct police action, investigating drug dealers, arresting them and taking them to court. But part of the response has to be about supporting those with addictions, those people who often turn to crime to fund their addiction. **I will work with others to try and rebuild drug treatment programmes lost to austerity. This will include looking at wider help available to those suffering from substance abuse and mental health concerns.**

A new threat that has grown since the last police and crime plan is the emergence of County Lines. These are drugs networks in which organised crime groups and professional criminals from elsewhere exploit vulnerable people in rural locations, towns and smaller cities to sell drugs, often forcing people into committing criminal acts based on violence, debt, addiction and lies. For the people at the top of these networks this is a business and it can be a sophisticated operation. For the victims that are sucked in this ruins lives and blights communities.

Part of the solution to this will be **ensuring Northumbria Police use the full enforcement options available to break up County Lines gangs**, and punish those responsible. But part of the solution will involve finding those at risk and getting them out of a life of crime.

Reducing crime – regular crime data – see pull out box

Serious and Organised Crime

Organised crime often operates at an international level, but its impact can be seen on our streets. Every part of the force has a role to play in tackling this, especially neighbourhood policing, and I will continue to ensure Northumbria Police has the resources it needs to contribute at every level.

We know, for example, that criminals involved in serious and organised crime frequently commit ‘low level’ crimes in their local area, sometimes creating a climate of fear. **I will back Northumbria Police to disrupt organised crime at every level,**

ensuring the public can see that those who try to profit from crime are targeted and inappropriate role models are stopped in their tracks.

I will ensure your police continue targeting the organised crime groups behind the illegal drugs trade, ensuring those who seek to profit from the misery of addiction are in our sights and brought to justice.

Northumbria Police works regionally with Durham and Cleveland police/constabulary to tackle serious organised crime as a Regional and Organised Crime Unit as well as with the National Crime Agency, which comprises operational teams, Regional Asset Recovery Team, Regional Intelligence Unit, Regional Cyber Unit and other functions.

Reducing burglary

Burglary is a crime that often feels deeply personal, and many people taking part in my police and crime plan survey said they wanted to see those who commit this crime brought to justice. I'm proud to be Police Commissioner for a force that has a strong track record in tackling burglary, and I **commit to regularly publishing burglary data** so the public can see that Northumbria continues to have a strong record on tackling burglary. I'll also back home safety measures in the most at risk areas, especially those in areas of deprivation, to help people feel more secure in their own home.

Online crime

Cyber-crime, including online fraud, is a growing threat both regionally, nationally and internationally.

The type, frequency and sophistication of cyber-enabled crimes are continually increasing, ranging from organised crime groups to individuals targeting victims via social media.

I'll commit to raising awareness of cyber-crime and fraud and enhance the force's investigation of these cases. I'll explore with the force the potential for **more dedicated cyber fraud campaigns, and back the cyber volunteers who bring even more expertise to Northumbria Police**. Many cyber-enabled crimes lead to complex investigations, and I'm committed to ensuring the force has the resources to carry these out. But we must recognise that online crime ignores all borders, and it's clear our response has to be part of a co-ordinated national approach.

Northumbria Police also need to be backed to tackle other online crimes, including abuse and exploitation. I'll work with the force to ensure those grooming children online or those who download or share images of abuse are found and those at risk are helped. I will continue to ensure early identification of child and adult sexual exploitation cases and provision of long-term support for victims to assist their recovery.

Rural crime

Rural crime can have a devastating impact on our more isolated communities, of which there are many within our region. So, it's important to me that these communities feel heard, well-connected and supported by their police force. Recent reports have found that Northumbria continues to be amongst those least affected by rural crime but it is happening and while the figures represent lots of hard work, the fight against rural crime is still as important as ever.

Stolen farm equipment, livestock thefts and sheep worrying are all typical crimes known to impact those living in rural areas but I want to make sure issues like domestic abuse and violence aren't hidden crimes that get forgotten about in the remote parts of our region too. To make sure of this, I'm determined to keep supporting rural policing. Over the past year I have allocated funds for investment in the police vehicle fleet, as well as tools for rural policing and **I want to keep investing further to help fight and prevent all crimes that take place in the countryside.**

I understand the negative impact rural crime can have on remote communities, but there is a real positive in the way that volunteers and local partners come together to keep neighbourhoods safe and I'm proud of this. **We will remain proactive in policing rural crime to ensure communities are protected.** In recent years we've seen FarmWatch and Operation Checkpoint, our network of rural crime volunteers, go from strength to strength and we need to build on this. With such a vast, largely isolated landscape, every bit of intelligence gathered and every report of suspicious activity can make a difference, and it does.

Responding to your needs

In order to fight crime, people need to have the confidence that the force will respond when they are called upon. We know that satisfaction is linked to the experience at the first point of contact with the police and in keeping the caller updated. **I will ensure that when you call the police there is an appropriate response.**

Emergency calls to the police need an emergency response, and **I will ensure the force continue to focus on response times.**

When incidents come into our control room they are assessed using an approach called THRIVE, which is used by policing nationally to determine how best to respond. THRIVE stands for Threat, Harm, Risk, Investigation opportunities, Vulnerability and Engagement. This assessment allows a judgement to be made about the response required and places the needs of the victim at the centre of that decision. Your force will continue its commitment to this approach to help provide victims with a bespoke response fitting their needs based on what has happened.

As part of this commitment I will publish regular information setting out call handling and response time data.

Business Crime

In the North East we boast a strong, vibrant business community and it's vital we do all we can to protect it. The impact of business crime can be very damaging, particularly to small or medium sized enterprises - losses can ruin them. I'm pleased with how local business owners recognise the importance of working closely with our officers sharing intelligence and making sure they're taking the right steps to prevent them from being targeted by criminals. I will make sure Northumbria Police keeps building on its focus on preventing and fighting business crimes such as theft, cyber-crime and fraud.

I will also continue to give my full support to schemes and initiatives that help raise awareness and tackle issues in the workplace too, from the continued roll-out of our nationally acclaimed hate crime champions to lending my support to the Co-op's Respect for Shopworkers campaign.

2) Preventing Crime

I will continue to fight for a well-resourced police force to ensure public safety, but we cannot simply arrest our way out of crime. As your Police and Crime Commissioner I have worked with the Chief Constable to ensure we are intervening to stop crime in its tracks.

Preventing crime and tackling the impact of poverty go hand in hand. It's no coincidence that areas of deprivation see more crime and anti-social behaviour.

One key tool dealing with the effects of poverty is my Violence Reduction Unit. I established this team with the belief that if we improve lives we can prevent crime, especially violent crime.

I am committed to **using a public health approach to reducing violence**. That means treating violence the same way we would a disease, recognising the symptoms, understanding the causes and then stopping its transmission, helping people to avoid it and giving people the tools they need to tackle it.

There is a strong commitment across Northumbria to tackle the root causes of violent crime and in the years ahead the prevention element of the region's violence reduction efforts will focus on a package of measures to reduce crime.

This will include taking a direct approach to intervening with those who are showing signs of vulnerability or are on the fringes of criminal/anti-social activity. This will take the form of **direct intervention with young people, working with those who could become the biggest risk to others**, alongside key services and organisations to address wider needs of other family members such as siblings.

I will **back continued funding for the life-changing youth workers at the You Only Live Once (YOLO) project**. This scheme involves matching young people to footballing and other mentors from the Foundation of Light and the Newcastle United Foundation and has had many success stories to date. Working with 8-14 year olds, the scheme supports those who are at risk of slipping into a life of crime. It's about showing young, often vulnerable people, that there is another way – anti-social behaviour, knife crime, violence don't have to be a part of your life, it is not too late.

Alongside this, it is clear that after ten years of Government austerity we need to **increase the provision of family support within areas of most need**. This approach has two elements: the promotion of universal services to all and the targeting of specific services to those who need them at the earliest opportunity.

The community link worker projects, funded by the Violence Reduction Unit, continue to support families most in need – empowering them to develop resilience and seek out support services at the earliest opportunity. By utilising those with lived experiences to develop relationships with families and knock down previous trust barrier we aim to reduce the burden on front line services such as the Police. We

have seen the positive impact this can have within communities, particularly when individuals with ‘lived experience’ can help others navigate through services. This work will continue over the next 12 months, ensuring that link workers are supporting individuals and families in our areas of most need.

One way I will help keep people, especially young people, out of crime is **support for youth services**. Effective youth diversion can reduce crime and create better outcomes for young people. But after a decade of austerity youth services are already cut back. There is strong evidence that early involvement in the criminal justice system significantly increases the likelihood of young people reoffending, but there is also evidence that effective youth diversion is better for young people than getting stuck in the criminal justice system. I will work with others to ensure young people have the option of doing more than just hanging around on street corners and getting enticed into anti-social behaviour and other crimes.

We see the benefits of youth diversionary work when we look at the criminal gangs that young people could otherwise be involved with, and this is especially true of the emerging County Lines style drugs trade. Over the last 12 months our Custody Diversion project has provided young people with an opportunity to address their offending behaviour at the earliest opportunity, connecting them to mentoring support within their community. We will continue to support this project reducing the risk of young people returning to custody

In order to prevent vulnerable people being coerced into gangs or exploited through the people behind County Lines drugs dealing operations, **I will ensure young people are aware of the dangers and risks involved in criminal gangs**.

We will continue to do this through education and intervention – both in school and colleges, and community settings. Through our Education Engagement Team we are able to engage thousands of young people a month in a safe and trusted setting. Then to complement that, our intervention partners can engage with a different audience in the community and work with young people to direct them away from criminality, and address any needs identified. We are particularly committed to working with our young people who attend Pupil referral Units and Alternative Education settings, providing them with the opportunity to take part in unique projects that allow them to build their skills and broaden their experiences. This approach seeks to build resilience and reduce the risk of vulnerable young people being exploited by others.

We live in a safe region, and part of the reason for that is across many different sectors there are people dedicated to keeping the North East safe. As your Police and Crime Commissioner I will **coordinate this early intervention and prevention approach and implement a serious violence and criminal exploitation strategy** to ensure we are all working together to prevent crime.

One key way to prevent crime is by working with local councils and their Community Safety Partnerships, and I will continue to work with these organisations as a key part of delivering on your priorities.

Reducing reoffending

In some cases, the police and other criminal justice organisations are dealing with people for who criminality is already a way of life. A small number of repeat offenders are responsible for a significant proportion of all crime. As is the case nationally, evidence shows that short-term custodial sentences are ineffective in terms of rehabilitation and desistance from crime. 64.5% of prisoners released from sentences of less than 12 months reoffend within one year. This is much higher than the 38% who reoffend after serving a community-based sentence. For dangerous criminals, prison should always be an option, but we need to explore out of court action for others where swift justice can benefit everyone.

There is local evidence to suggest that most victims are happy with the outcome of a conditional caution which requires the offender to engage in a rehabilitative intervention and makes sure the offender faces up to the impact they have had on the victim.

I will work with probation and other services to **promote changes which are known to reduce reoffending such as opportunities around employment, training, and education**. We will seek to engage at the earliest opportunity and support and guide individuals to access services to address their issues.

Access to employment and training is widely recognised as a significant factor in relation to offending and successful rehabilitation. By providing additional support to address the need we are increasing the likelihood of individuals maintaining engagement with support services and reducing offending behaviour.

I will develop and implement a strategy on reducing reoffending which understands and addresses factors which can lead to criminal behaviour including mental health and substance misuse.

Public transport

Across our region, people want a public transport system which is reliable, affordable and safe, and I am committed to doing my bit to support that aim. Public transport is vital for our region, whether that is a bus to work or the Metro after a night out. That's why I have launched a public transport safety app, Safer Transport Northumbria. This is a way people can report incidents or anti-social behaviour they see on the network. It is vital we have a true picture of public safety on our buses and Metro. Alongside the app, I am also funding safety volunteers and youth workers on our Metro system. They are there to reassure people feeling vulnerable and talk to the young people whose behaviour can be intimidating. **I commit to investing in public transport safety** for the duration of this plan, and to work with the force and public transport providers on tackling ASB and crime on the network.

Roads policing

Many of you have expressed your concerns about people driving too fast and not paying attention to the roads in your neighbourhood. Every year too many lives are

lost on our region's roads due to reckless, dangerous or criminal motorists. So, our objective is clear - **reduce harm on the roads and promote safer driving.**

I will work with the Chief Constable to enhance our road safety initiatives throughout both our rural and urban areas. We will also make sure Northumbria Police's long-standing commitment to road safety through Operation Dragoon continues to address your concerns. Together **we will develop fresh educational campaigns and carry out targeted enforcement.** While we continue to focus on education, cameras are another tactic to help tackle those unwilling to follow the rules. **Speed camera vans will be out in the areas where local residents have asked for them and there is intelligence to suggest they will make a difference.** We will do all we can to keep neighbourhoods safe.

Road safety doesn't just concern those behind the wheel either, and from what you've told me we need to **keep promoting the message that roads are a shared space for all users.** As well as working with others offering advice to vulnerable road users, **we need to ensure action will be taken against those who endanger other road users and pedestrians.**

3) Improving Lives

Crime, and the fear of crime, can cause far reaching damage both to individuals and local communities. I want to make sure no one suffers alone, and that there is always support available for victims of crime or parts of our region that have been hit by crime.

As part of this commitment, I have reformed how victim services are delivered, to ensure there is a support team there to help those feeling vulnerable after being a victim of crime.

I have also committed to **taking money illegally earned by criminals and giving it back to local communities**. I set up a community fund that used money recovered from criminals to benefit grass root projects, and over the course of this Police and Crime Plan I will top up that fund with money recovered through the Proceeds of Crime Act.

Supporting people through the justice system

Whether you are a victim of crime or a witness I understand that navigating the criminal justice system can be daunting, and as your Police and Crime Commissioner I want to put victims and witnesses at the heart of the criminal justice system. I will work with partners to ensure a **fair, just and effective progression of cases**. In particular work will continue to **improve the timeliness and effectiveness of domestic abuse trials within Northumbria Magistrates Courts**.

The Victims Code of Practice sets out a level of service victims should receive from the criminal justice system. As PCC I will **monitor Northumbria Police performance against the code** and ensuring that they comply with the things that you said were most important to you including:

- written acknowledgement that a crime has been committed;
- an assessment of your support needs as a victim of crime;
- opportunity to make a Victim Personal Statement telling us how the crime has affected you;
- feedback on the progression and outcome of your case; and
- the Victim Contact Scheme that, if needed, provides advance notification of a prisoner's release.

At present a priority for us all remains the impact that Covid 19 has had on the progression of cases through the Criminal Justice System, and I am working with the police, CPS and the courts to reduce delays and **provide opportunities for victims and witnesses to give evidence remotely**.

I'm also committed to influencing, where I can, the bigger picture. By changing the whole system nationally we can improve the experience of everyone seeking justice. This is why I have, and will continue to, lobby Government to roll-out an innovative

Northumbria pilot scheme, which has seen the success of offering free and independent legal advocacy to complainants of sexual violence and abuse.

As was evidenced in a report by Loughborough University, it would cost the Government just £3.9 million annually to get legal help to victims in need, in England and Wales. We've seen how doing this has improved best practice in police and CPS responses, and improved the overall victim experience. Committing funding to this across the country would be a small price to pay to help improve conviction rates, and treat victims with the respect they deserve. I will do all I can to continue speaking out for victims so we can improve lives and prevent further crime.

Stalking and harassment

I am pleased that Northumbria Police have pioneered new ways of investigating stalking, harassment and coercive control using a range of advanced technologies. Welcome improvements have also been made to the risk assessment process.

Stalking, whether in person or online, is a distressing and potentially life threatening crime and must be taken very seriously. **I will work with Northumbria Police to ensure that relevant legislation and powers are effectively adhered to, and measured in my scrutiny process.** I know that many victims of stalking want to see concerning behaviours result in immediate action – to protect the victim and effectively deal the perpetrator. With thorough training, **officers will be able to intervene and take action at the earliest opportunity.**

Hate crime

Tackling hate is an area in which we are leading the way - with a nationally acclaimed hate crime champions' scheme. This programme helps people explore the impact of hate on victims and the wider community, the barriers to reporting and the best ways to seek help.

While I am proud to be Police and Crime Commissioner of such a welcoming region made up of many diverse communities, there are always some people who want to incite hatred and that's completely unacceptable. I want all victims to feel listened to, whoever you are, whatever your background. I want you to know that Northumbria Police are there for you and **we are committed to ensuring that all victims get the right support to overcome their experience.**

I recognise the importance of reaching out to those communities who are perhaps uncomfortable contacting the police. **We will do all we can to strengthen relationships with all communities and we will continue striving to recruit from a diverse range of backgrounds** to better reflect the communities we serve.

My vision for equality, diversity and inclusion is one where everyone is treated fairly and with respect, and has the right to the same opportunities, freedoms and equal access to services. We value and celebrate the differences of individuals and communities by embracing people's different perspectives, ideas, knowledge and

culture to strengthen communities. By recognising the benefits of a diverse workforce where difference is welcomed, people can use their unique talents to provide services that meet the needs of diverse communities across Northumbria.

Mental health

After a decade of austerity and cuts to public services, mental health concerns are a regular feature of day to day policing. Like other forces, Northumbria is now routinely dealing with the consequences of reduced availability of mental health services. Northumbria Police have been responding to an increase in complex cases in which their front-line officers are acting as the first point of contact to people with mental health needs that are in crisis.

Alongside this pressure, our victim support services report that mental health is the main support need being presented by victims and referrals to specialist mental health services remain high.

Northumbria Police will continue to promote mental health awareness and **work with other emergency services to make sure that people facing a mental health crisis get the appropriate support**. But this will not in itself solve the problems we face. I will continue to lobby for better resourced mental health services.

Complaints

I take complaints about Northumbria Police very seriously and want to make sure that the service provided to communities is professional, effective and efficient.

It is important your complaints are listened to and that you receive a timely response from Northumbria Police. Often complaints can identify areas where service delivery can be improved and I receive regular reports from Northumbria Police that tell me how many complaints have been received. These can identify any trends in complaints, disparity between different communities or geographical areas within Northumbria and most importantly any learning that Northumbria Police have identified from analysis of their complaints process.

Use of Force and Stop and Search

I know that for the public to have confidence in the police there needs to be trust that the police will treat them with respect, make fair decisions and take time to engage and explain their actions.

Some areas of business cause concerns for communities and can impact on confidence and trust in a significant way. We all know that for the police, the power to stop and search people who they suspect of being involved in crime is an important crime-fighting tactic. As part of my scrutiny programme I will **ensure that Stop and Search is only used when police have sufficient grounds to act** thereby protecting communities. Where there is disparity between different racial groups the police will work to reduce this rate.

When fighting crime there will sometimes need to be a use of force, such as handcuffs. On your behalf **I will monitor the use of force by Northumbria Police.** I want to know that they understand where and how these tactics are used, any disparity in their use and that ongoing internal and external scrutiny can see that force, when used, is applied lawfully and proportionately. As part of that, I have established a 'Police Powers' external scrutiny panel that looks at both of these things.

Environmental policy

Northumbria Police is a major employer and provider of services to the community, and its activities and operations will inevitably have an impact on the environment. I will continue to ensure the force works to reduce its carbon footprint, especially in areas such as building design or supply chain issues.

Flagship boxes

Fighting Crime

Box1 Anti-social behaviour

Anti-social behaviour is a concern in many parts of our region; it is one of the most frequent issues reported to the police and undoubtedly impacts on the lives of many people.

ASB is any behaviour that is capable of causing nuisance and annoyance; is likely to cause harassment, alarm or distress; creates significant and persistent problems in a neighbourhood and leaves communities intimidated.

It can come in variety of forms; from being inconsiderate, reckless, and abusive to committing crimes. It can refer to any situation where someone does something which has a harmful effect on another person or group's quality of life.

Examples of such behaviour would include noise, harassment, criminal damage, graffiti and fly tipping, nuisance neighbours, street drinking, illegal riding of motorbikes, intimidation and hate behaviour that targets members of their identified groups because of their perceived differences.

Northumbria police are committed to addressing anti-social behaviour in both urban and rural settings. We know that to do so effectively requires working with others including local councils, youth services, housing providers, schools and further education providers, businesses and the voluntary sector to understand the causes and intervene to change behaviour.

We saw the benefits of working together like this during the Covid-19 pandemic, when reports of anti-social behaviour increased. The police deployed dedicated task forces and met weekly with each local authority to discuss the response in that area and coordinate work with businesses, public transport providers, education and voluntary sector organisations.

I will improve this by

Working with your councils to build joint ASB task forces, ensuring every local organisation plays their part in working alongside the police to address concerns about ASB. I will support the roll out of this approach to some of our most affected communities. Such projects are already established in Gateshead and Southwick and are being developed in Ashington, Wallsend and other areas. These are working. Let's establish more.

Ensuring your ASB concerns are acted on. The police and local authorities, in consultation with my office, have reviewed and re-developed the ASB case review process to ensure repeat incidents of ASB are identified and get a prioritised

response. I will ensure these are used to their full effect to support victims of ASB and that you can find out about this easily.

Continuing to hold senior police and local authority leaders to account for their response to community concerns around ASB. My expectation is that the public will get a prompt and effective response with these organisations jointly taking ownership to address the causes and prevent repeat incidents. I will continue to support investment in youth services and diversion programmes to provide young people with life opportunities.

I will publish regular crime and policing data to show you –

Every three months I will tell the public exactly how many incidents of ASB the police have dealt with, whether this has gone up or down.

Box 2 Reducing crime

At the core of my work for the public is a simple aim; I am elected to ensure the police fight crime and keep you safe. And whether that is alcohol-fuelled incidents in our city centres on a night time or theft in our rural and farming communities, your priorities must be translated into policing targets and outcomes. After a decade of austerity and cuts to the force worth £140m, the police have never been under greater pressure in their work to reduce crime. But I am proud that Northumbria Police has maintained our region's reputation as one of the safest places to live. Crime and anti-social behaviour can damage and destroy lives, and the public want to see crime reduced. The consequences of even a single offence can be devastating and widespread; going beyond the immediate victim to impact on the lives of wider family, friends and communities. Myself and the Chief Constable will continue to work together to reduce these crimes.

I will ensure the force continues to fight crime by

Ensuring the force reduces the volume of crimes committed and that Northumbria continues to have a lower recorded crime rate compared to other similar forces.

Monitoring levels of crimes being committed and ensuring the police and others are tackling them.

Prioritising crimes which present the greatest risk of harm to vulnerable people.

Ensuring the force has the technology and training needed to keep our streets safe while maintaining a focus on serious and organised criminals.

I will publish regular crime and policing data to show you

How many crimes are being committed in different parts of the Northumbria force area.

Preventing crime

Box 3 Preventing violent crime

Getting more police officers on our streets and in our neighbourhoods is one way to tackle violent crime, but it is only one part of the solution. We need a plan to prevent people, particularly young people, getting into a life of violent crime. If we offer people an alternative, alongside a targeted focus on those already routinely turning to violence, we can make a real difference. That's why I set up a Violence Reduction Unit to ensure the police are not alone in standing up to violent crime and I am committed to its long-term success.

I will improve this by

Ensuring the Violence Reduction Unit Response Strategy to reduce serious and violent crime is clear and co-ordinated across the Northumbria force area.

Continue to work with partners to improve data and intelligence sharing, which will allow for more effective targeting of interventions and resources at those areas most in need.

Oversee the implementation of the three year VRU funding settlement across Northumbria

Ensuring the force targets the illegal drugs trade and the crime that follows this.

Supporting organisations seeking to help people out of gangs and the cycle of crime.

I will publish regular crime and policing data to show you the result of efforts to reduce

The number of crimes involving serious violence with a knife.

The number of hospital admissions for knife related serious violence.

Box 4 Neighbourhood policing

Early intervention keeps crime down, and the best way to achieve this is with trusted neighbourhood police officers and staff. The Chief Constable and I have agreed that neighbourhood policing is a top priority, alongside working with other organisations such as local councils to help keep our streets safe and intervene in anti-social behaviour.

But after ten years of Government austerity and spending cuts, maintaining a local neighbourhood police service has not been easy. The force has had to make some difficult decisions in order to prioritise use of officers and staff out in our communities. I stand by these choices, and, for example, when it comes to deciding between having a police station open at 3am or having officers out in your local community, I back a visible police presence. I will also back residents looking for increased CCTV in some areas, where funding allows.

Whether it's in a rural village or a city estate, neighbourhood policing is the key to safer streets. I will ensure it is easy for people to find out who the officers and PCSOs are in their area. Different neighbourhoods will often have different needs and by having a local policing team that understands the area we can tackle local problems at the source. The force will continue to focus on problem solving with our partners in our communities.

I will continue to back your neighbourhoods by

- Protecting frontline policing and giving the force the resources to deter, detect and deal with criminals.
- Committing to investing in and supporting neighbourhood policing teams.
- Engage with communities to build relationships and to provide safety advice, education and guidance in particular to young people, vulnerable people and marginalised communities and I will ensure information is always provided in a way which ensures all can access it.

I will publish regular crime and policing data to show

How local residents feel about the police – including the results of regular satisfaction surveys including public confidence data and police insights report. If satisfaction levels fall, I'll ask the force to explain why and what it will do to rebuild that relationship.

Improving Lives

Box 5 Support for Victims

Being a victim of crime can undermine a person's confidence and make them unhappy or frightened. It can affect a person's outlook on life, that's why it is so important that we put victims at the heart of policing. We absolutely have to put victims first and make sure we are doing things right by them. I plan to further enhance the delivery of victim support services across Northumbria, by streamlining the whole process, making things simpler and doing everything we can to ensure that all victims receive the help they need. In doing this we will deliver genuine end to end support for all victims, including those pursuing a route through the criminal justice system, resulting in an improved offer to victims and witnesses across the Northumbria Police area. Everyone involved in the criminal justice system wants the best for victims. One route to this is Restorative Justice, where we have evidence to show that it makes a real difference in helping victims to recover from their experience of crime. My challenge is to make high quality restorative justice available to all victims of crime in Northumbria by linking together victim services, offender-focused organisations and a wide range of agencies.

Protecting vulnerable victims is absolutely the number one priority for Northumbria Police and I will continue to make sure this focus remains clear.

I will improve victim support by

- Introducing a new co-ordinated and streamlined approach to supporting victims of crime from report to court, ensuring consistent professional input and effective communication with victims.
- Investing in victim services to give people a greater chance of coping with the impact of crime and recovering from their experience.
- Encouraging the police and criminal justice system to develop trauma informed practice so the support options made available to victims best meet their needs.
- Asking the police to effectively cooperate with our communities so information about crime within neighbourhoods can be shared but also to build trust and confidence for victims to report crime and be assured of Northumbria Police's ability to protect them and their local values.
- Supporting the introduction of a multi-agency victim hub, set up to support our most vulnerable and exploited victims.

I will publish regular crime and policing data to show you –

Every three months I will tell the public how satisfied victims are with their service from Northumbria Police. I will regularly set out how we are meeting obligations in the Victims Code of Practice.

Box 6 Tackling Domestic abuse and Sexual Violence

Violence and abuse can blight communities and lead to devastating consequences. It has devastating, traumatic and long-lasting impact on victims, families and wider communities. Domestic abuse is one of the biggest contributors to violent crime locally and nationally and PCCs have a hugely important lead role in tackling this. Domestic abuse and sexual violence can affect anybody – regardless of age, gender, ethnicity, sexuality or disability. I will make it my business to encourage people to come forward and report it, support them through their experience when they do, and oversee Northumbria Police's role in bringing those responsible to justice. Children must not be the forgotten victims of abuse and the right support is crucial and must be there at an early stage to help avoid trauma in later life.

I will improve this by

- Continuing to develop my Domestic Abuse Workplace Champions scheme, so more than ever, workplaces can recognise abuse and offer support to their staff, building on the important role that friends, families and communities can play in connecting loved ones to the right help and support as early as possible.
- Working with partners to focus on perpetrators of abuse, providing behaviour change and stabilisation work to the highest harm/high risk domestic abuse perpetrators. By its very nature, this will result in improved safety and feelings of safety for survivors and their children.
- Enhancing the role of the VRU's Education Team who have a key role to work with schools and communities around healthy relationships, and other issues such as knife crime awareness.

- I will develop a new Violence Against Women and Girls strategy to bring together in one place our vision, ambition and actions to tackle violence against women and girls, strengthening our work to change attitudes, improve prevention and where possible rehabilitate offenders.
- Introducing focussed and regular challenge sessions with the Chief Constable and his team where we explore together what has been achieved and what more needs to be done to best support victims and improve criminal justice outcomes.

I will publish regular crime and policing data to show you –

Every three months I will tell the police and crime panel exactly how many victims have reported these crimes, how many of these are repeat incidents and how many victims are satisfied with their service from Northumbria Police.

How I will report back to you (graphic-led two-page summary)

I want you to have confidence that I am holding the force to account on your behalf. That means being open with crime data and letting you know where we are succeeding in the fight against crime and the mission to prevent people heading into crime.

To ensure you know what my office and Northumbria Police are doing on your behalf, I will publish the following as a minimum every three months.

Anti-social behaviour

- Number of ASB incidents
- % of people that feel that ASB is a very or fairly big problem in their neighbourhood

Reducing Crime

- Total recorded crime
- Serious Violence offences

Preventing violent crime

- Knife enabled serious violence offences
- Hospital admissions for knife related serious violence

Neighbourhood policing

- ‘I have confidence in the police in this area’ – our score in the National Crime Survey data
- ‘Police deal with things that matter to the community’ - our score in the National Crime Survey data

Support for victims

- Victim satisfaction – action taken
- Victims code of practice compliance

I'll also make sure you have “at a glance” crime data available on my website keeping you informed with high level performance data on issues such as

- Total recorded crime
- Number of ASB incidents
- Knife enabled serious violence offences

Delivering on the plan

I will monitor and review the work of the Chief Constable on your behalf and ensure that you receive the service from the police and criminal justice system that you have been promised in this plan.

On your behalf I will look at and monitor the work of Northumbria Police in a number of ways:

- Going out and talking to local communities.
- Considering what the public are telling me through the Safer Communities Survey and the Northumbria Police User Satisfaction Survey.
- I will hold regular engagement session with the public to get an ongoing picture of local policing needs.
- Discussing with specialist advisory groups and others covering the characteristics of age, gender, disability, BME, faith, religion, lesbian, gay, bisexual and transgender.
- Holding regular performance oversight meetings and one to ones with the Chief Constable and his senior team across all areas of policing.
- Receiving Quarterly Budget Monitoring Reports
- Looking closely at inspection results from Her Majesty's Inspectorate of Constabulary and Fire and Rescue Service and ensuring service improvements are implemented
- Chairing the Local Criminal Justice Board, working with partners to ensure an effective and efficient criminal justice system in our area.
- Holding quarterly performance meetings with local Victim Services commissioned by the Office of the Police and Crime Commissioner.
- Learning lessons and responding to findings from Internal and External Audit and the Joint Independent Audit Committee ensuring good financial and organisational governance of both Northumbria Police and the Office of the Police and Crime Commissioner.

Want to know more? If you want to know more about the work I will do to ensure delivery of this plan please visit my website

Resources

Our police need the right resources to deliver on your priorities and keep you and your community safe. I will do all I can to make sure Northumbria Police has the resources it needs and is efficient and cost effective in the service it provides.

Northumbria Police receive two main sources of funding; grant income from central Government and the part of Council Tax which is allocated to the police called the 'police precept'.

Additional funding is sometimes made available by the Government to help encourage new ways of working. We are always eager to explore innovation to deliver better services and to save public money and for this reason we are keen to bid for some of these extra resources. We have been very successful.

The Office of the Police and Crime Commissioner has been successful in securing Innovation and Transformation Grants in excess of £11m over the last 4 years. These awards have been used to focus on a number of key areas ranging from early youth intervention to preventing serial perpetrator offending reflecting our ongoing commitment to fighting crime, preventing crime and improving lives.

For Northumbria, 82% of total funding comes from central Government, the highest proportion of all forces in England and Wales. The remaining balance is raised locally through the precept.

The current financial climate remains a difficult one. The last 12 months has reinforced just how important our police force is and we continue to need resources to deal with the ongoing pressures presented by the Coronavirus pandemic. And the last decade saw unprecedented cuts to the Government's policing grant. Northumbria was the hardest hit of any force in England and Wales, with the expectation that the shortfall would be met through the local precept.

Local precept income is therefore essential to grow our force back and keep serving the public to a high standard.

Part of my role as Police and Crime Commissioners is to set the annual police budget and determine the level of precept required for our force area.

My Medium Term Financial Strategy describes the financial direction of my office and the force over a four year period. The strategy demonstrates an affordable position, balancing costs with available resources and provides an overarching framework for police budgets over the medium term. I will make sure your money is spent as effectively as possible.

HOW FUNDING IS ALLOCATED TO POLICING SERVICES:

Policing Services	Resource Allocation
Local Policing	48.1%
Investigations	10.4%
Public Protection	9.3%
Dealing with the Public	9.3%
Intelligence	6.8%
Criminal Justice Arrangements	6.0%
Operational Support	5.0%
Roads Policing	2.3%
Investigative Support	2.3%
Police and Crime Commissioner	0.5%
Total	100%

Ways to keep in touch

I want to keep you updated on our work to deliver this plan, and I want you to tell me how you think we are doing.

There are many ways we can keep in touch:

- You can email via enquiries@northumbria-pcc.gov.uk
- You can learn about my work by visiting my website www.northumbriapcc.gov.uk, where you can also sign up to my newsletter
- You can follow me on Twitter [@northumbriapcc](https://twitter.com/northumbriapcc)
- You can like my Facebook page [@KiMcGuinness](https://www.facebook.com/KiMcGuinness)
- You can follow me on Instagram [@pcc_kim_mcguinness](https://www.instagram.com/pcc_kim_mcguinness)

Through these channels I will keep you up to date with what I am doing to ensure the very best policing services for Northumbria. I will keep you up to date with key decisions I have made and I will ask you to tell me what you think about certain policing and crime issues. I will also get out and about and talk to local communities to get their views.

If you would prefer to write to me, you can write to: Kim McGuinness, Office of the Police and Crime Commissioner for Northumbria, Victory House, Balliol Business Park, Benton Lane, Newcastle upon Tyne, Tyne and Wear NE12 8EW.

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